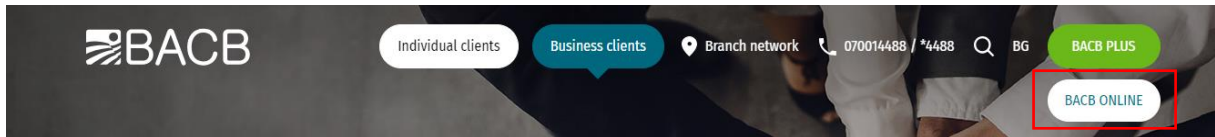


INSTRUCTIONS FOR RE-REGISTRATION OF BUSINESS CUSTOMER FROM BACB PLUS TO THE NEW BACB ONLINE REMOTE BANKING APPLICATION

These instructions describe the method for re-registration of corporate customer who are registered as clients of the bank, already have a registration on the old BACB Plus e-banking platform.

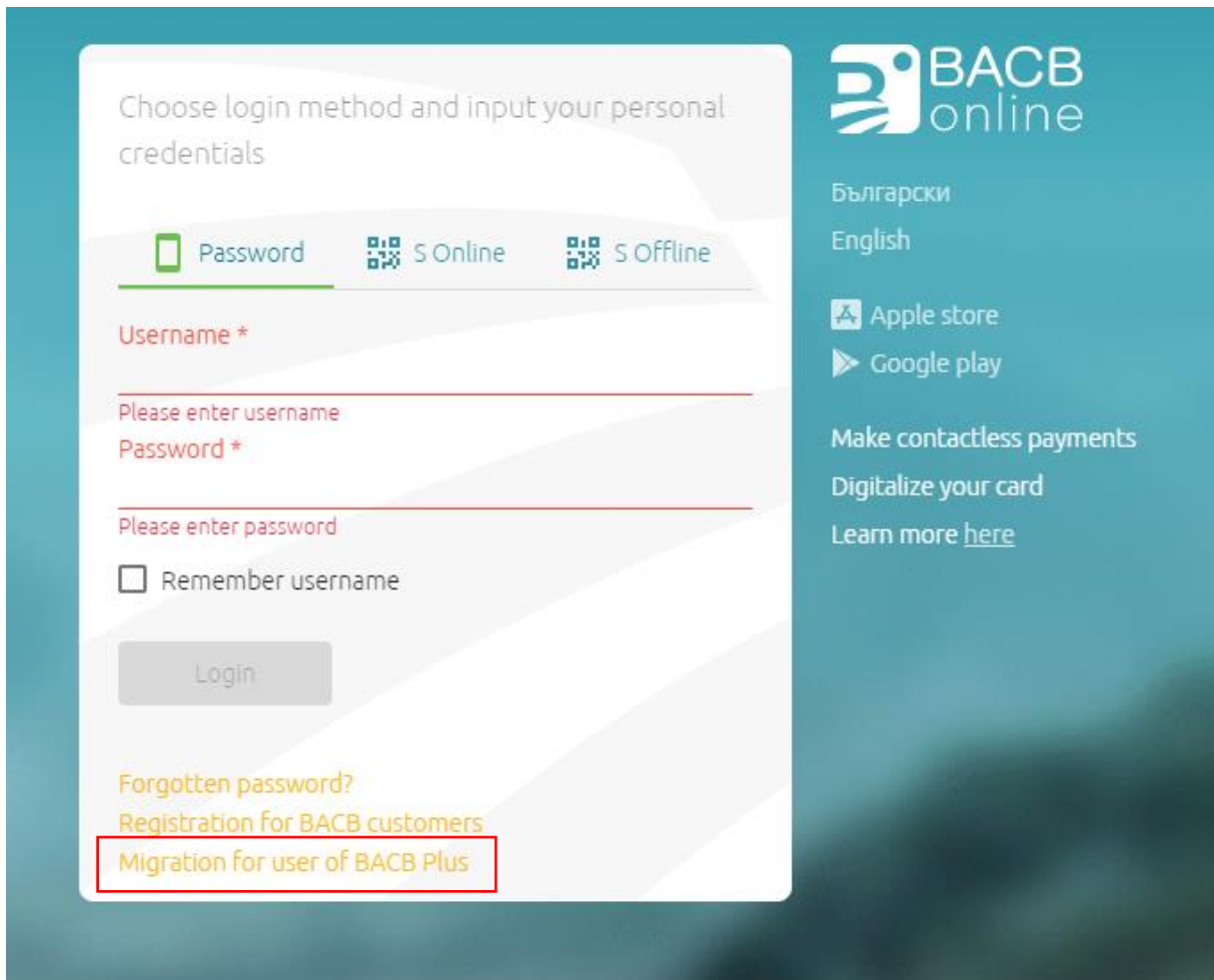
Log in to the Bank's website, Business Clients section and press the BACB Online button.



Check the legitimacy of the Bank's website by clicking on the padlock → Connection is secure → Certificate is valid → **Issued to: Bulgarian-American Credit Bank AD**

1. Home page

After selecting the preferred language for using the app (Bulgarian or English), select option Migration for user of BACB Plus:

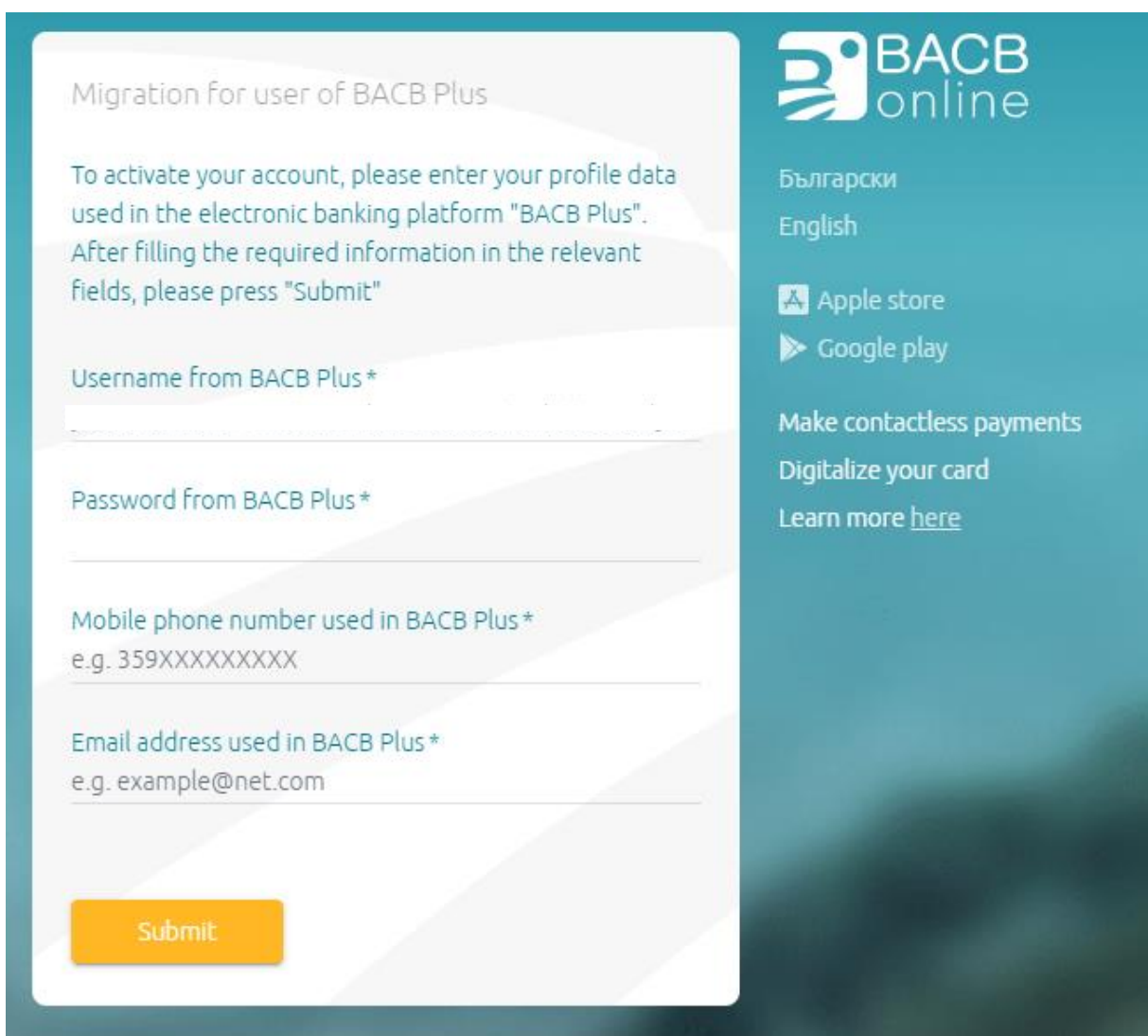


2. Identification data

To register successfully the user should enter the following data:

- Username from BACB Plus - fill in your username in lower case letters
- Password from BACB Plus
- Mobile phone number used in BACB Plus (without “+” or “0”)
- Email address used in BACB Plus

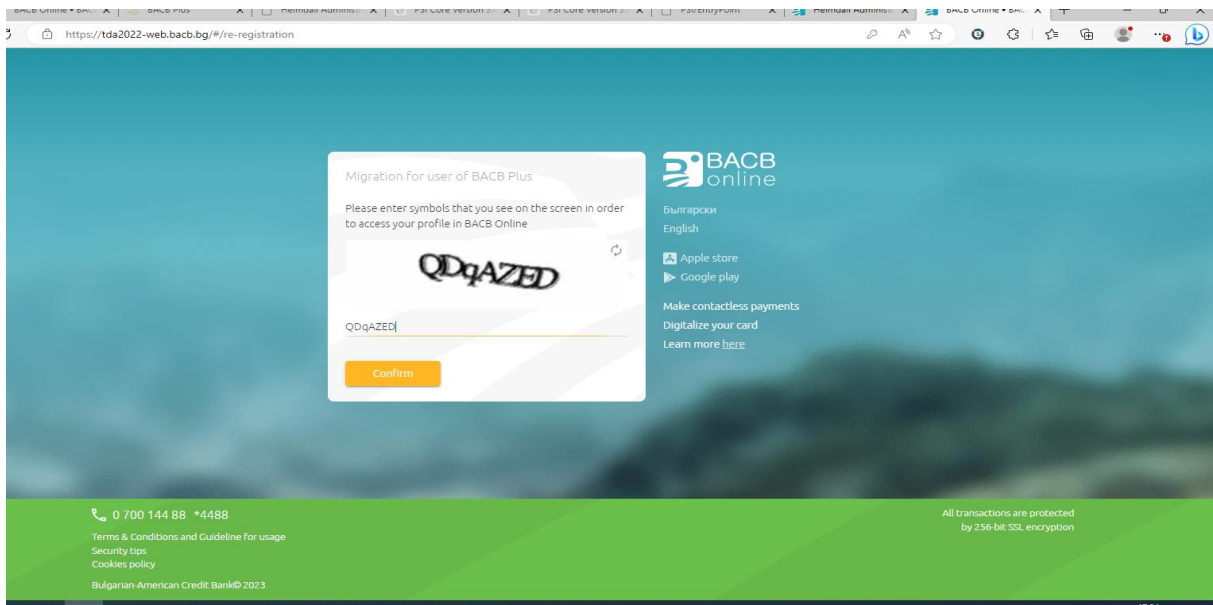
When you enter the correct combination of username, password, mobile phone and e-mail address you should press the button „Submit “



The image shows a registration form for BACB online. The form is titled "Migration for user of BACB Plus" and contains instructions: "To activate your account, please enter your profile data used in the electronic banking platform 'BACB Plus'. After filling the required information in the relevant fields, please press 'Submit'". The form has four input fields: "Username from BACB Plus *", "Password from BACB Plus *", "Mobile phone number used in BACB Plus * (e.g. 359XXXXXXXX)", and "Email address used in BACB Plus * (e.g. example@net.com)". A yellow "Submit" button is at the bottom. To the right of the form, there is a BACB online logo, language options for "Български" and "English", and app download links for "Apple store" and "Google play". Below these are the phrases "Make contactless payments", "Digitalize your card", and a link "Learn more [here](#)".

3. Real User Action Test (Captcha):

Enter the characters shown on the screen - a random combination of uppercase letters, lowercase letters and numbers:



NB: If the screen image is not clear enough, you may change it using the button above the characters in the upper right corner.

After entering the code, press the "Confirm" button.

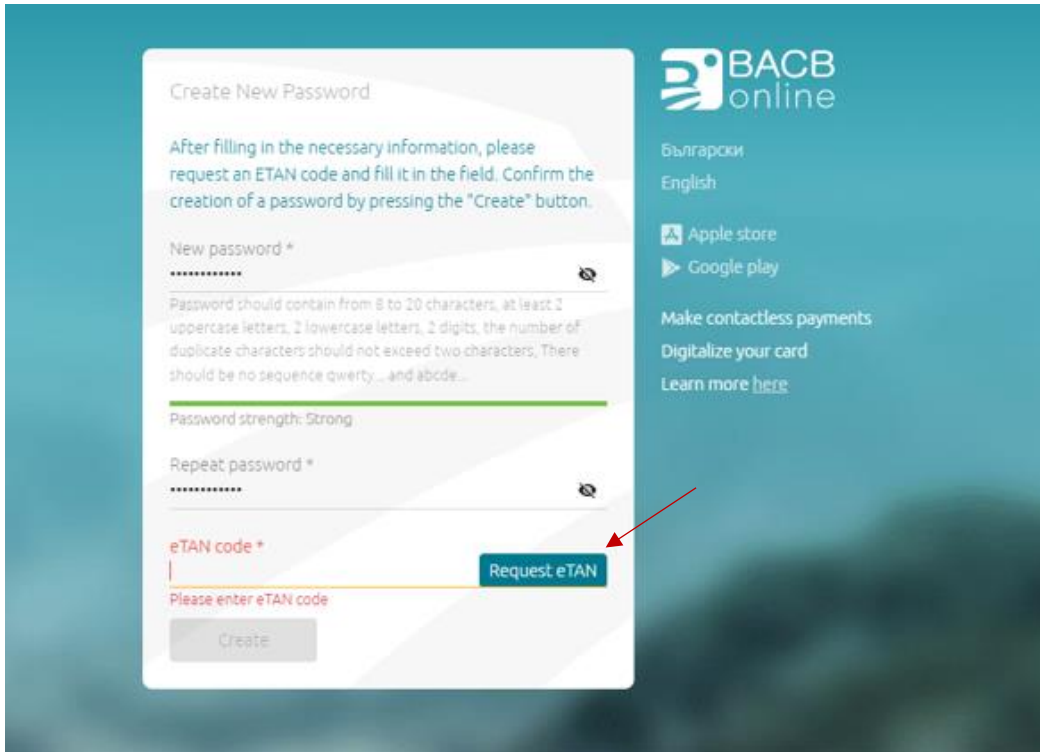
4. Create a new password

After completing step 3, a screen for creating a new password opens. The data you have to enter on this screen includes:

- "New password" field - you set a new password according to your personal preferences and the password security requirements specified below;
- "Repeat the password" field - the newly created password has to be entered again;

NB: Password requirements: The password must contain 8 to 20 characters – at least 1 uppercase letter, 2 lowercase letters and 2 numbers. The numbers you enter do not have to be consecutive.

After checking that the information, you filled in is correct and complete (there are no red boxes), press the "Apply eTAN" button. You will receive an 8-digit eTAN code on the phone number you specified. Enter the code received in the "eTAN code" field:



Press the "Change" button.

If you have filled in the data correctly, your account will be successfully activated.

5. Sign documents electronically

Following your successful registration, upon your first login to BACB Online you will need to electronically sign User Consent.

The system automatically visualizes the text of the document. After reading, if you agree and accept the terms, to sign it you need to press the orange "Sign" button:



User consent

I, _____ EGN/LNCH _____, hereby agree to use the new BACB application for remote banking - BACB Online/BACB Mobile for access and management of accounts and products of client: D _____, with EGN/LNCH/EIK _____ and declare that I am aware of and accept the amended General Terms and Condition for the provision of payment services and related payment instruments of BACB AD. I agree to sign and send electronic payment orders, instructions and other documents through BACB Online/BACB Mobile, by entering the eTAN code or by the Signer application has the force of a handwritten signature, which is binding in the relationship between me and BACB AD.

Consent

Sign

Total: 2

NB: If you fail to enter the eTAN received within the provided 2-minute period, you can request a new SMS to be sent by pressing the "Send new" button.

The electronic signing of the documents is completed by pressing the "Confirm" button.

6. Help desk

If you have any questions after reading these instructions or if you need any assistance, please, contact us at 0700 14 488 (*4488 for mobile operators) or email us at: onlinebanking@bacb.bg.