

# LIST OF TERMS AND CONDITIONS OF BACB APPLICABLE FOR INSTITUTIONAL CUSTOMERS VALID AS OF FEBRUARY 17, 2017

CREDIT BANK	VALID AS	OF FEBRUARY 17, 2017
I. ACCOUNTS	LEVA	FOREIGN CURRENCY
1. Opening		
A) Current accounts	Local entities - 10 BGN	Local entities - 5 EUR
	Foreign entities – 50 BGN	Foreign entities – 25 EUR
* Accounts of foreign entities will be opened w	within 5 working days after presente	ation of all required documents for opening
of an account at the BACB counters		
B) Review of documents for opening of an	100 BGN	50 EUR
account of: 1/ a non-resident company regist		
(offshore areas); 2/ a resident company in w	hich non-resident companies registe	ered in offshore areas hold direct or indirect
investment (equities, shares etc)		
* The fee paid will not be reimbursed upon t		
C) Time deposits	Free of charge	Free of charge
D) Accounts for registration of a new company	10 BGN	5 EUR
E) Special and escrow accounts	0.25%, min.150 BGN	0.25%, min.75 EUR
E) Mass opening accounts of employees –	30 BGN - up to 200 employees	
single differentiated fee, based on	50 BGN - from 201 to 500 emp	
number of opened accounts	100 BGN - from 501 to 1000 e	
E) Could deserting the day to among date	150 BGN - over 1001 employe	es
F) Card deactivation fee due to wrong data	8 BGN	
submitted by an employer		1 1 4 64
2. Monthly maintenance	6 BGN	depending on the currency of the account:
A) Receipt of statement upon each movement via e-mail, Internet banking/Virtual banking	0 DON	3 EUR, 4 USD, 2.50 GBP
B) Receipt of monthly statement via e-mail	8 BGN	4 EUR, 5 USD, 3 GBP
C) Receipt of statement on paper at counters	15 BGN	8 EUR, 9.50 USD, 6 GBP
upon each movement	13 BGN	6 LOK, 7.50 OSD, 6 ODI
D) Receipt of monthly statement on paper at	12 BGN	6 EUR, 7 USD, 4.50 GBP
counters	12 BGN	0 LOR, 7 OSD, 4.30 GBI
E) Receipt of paper statement by post*	20 BGN	10 EUR, 12 USD, 8 GBP
upon each movement		
F) Receipt of paper monthly statement by post*	18 BGN	9 EUR, 10.5 USD, 7 GBP
G) Upon request (once per month)	8 BGN	4 EUR, 5 USD, 3 GBP
* The statements by post are sent once per mo	onth till 10 <sup>th</sup> date of the month at the	
3. Closure of current accounts	15 BGN	8 EUR
II. CASH TRANSACTIONS	LEVA	FOREIGN CURRENCY
1. Cash deposits		
A) Current accounts, Escrow accounts	Up to 8,000 BGN – 1 BGN	Up to 4,000 EUR – 0.50 EUR
Time deposits (not on maturity)	Over 8,000 BGN – 0.2%	Over 4,000 EUR – 0.25%
B) Time deposits (on maturity only)	Free of charge	Free of charge
2. Cash withdrawals	_	-
A) Current accounts, Escrow accounts	Up to 2,000 BGN – 1 BGN	Up to 1,000 EUR – 0.50 EUR
		0 4 000 77777 0 4777

II.	CASH TRANSACTIONS	LEVA	FOREIGN CURRENCY
1.	Cash deposits		
A)	Current accounts, Escrow accounts	Up to 8,000 BGN – 1 BGN	Up to 4,000 EUR – 0.50 EUR
	Time deposits (not on maturity)	Over 8,000 BGN – 0.2%	Over 4,000 EUR – 0.25%
B)	Time deposits (on maturity only)	Free of charge	Free of charge
2.	Cash withdrawals		
A)	Current accounts, Escrow accounts	Up to 2,000 BGN – 1 BGN	Up to 1,000 EUR – 0.50 EUR
	Special accounts	Over 2,000 BGN - 0.4%	Over 1,000 EUR – 0.45%
	Time deposits (not on maturity and with		
	previous notice, if such is required)		
B)	Time deposits (on maturity only and with	Free of charge	Free of charge
	previous notice, if such is required)		
C)	Withdrawal without pre-advice	Over 5,000 BGN – 0.50%	Over 5,000 EUR/USD – 0.50%
	(only with bank's consent)		
D)	Declared to be withdrawn but not withdrawn	0.6%	0.6%
3.	Cash transactions with coins (over 50 coins)		
A)	Cash deposit of coins	5%, min. 10 BGN	
B)	Cash withdrawals of coins	5%, min. 10 BGN	
	(previous notice required)		
C)	Other transactions with coins	5%, min. 10 BGN	
4.	Cash collection and secured transport	as per agreement	as per agreement

Notes: 1/ For amounts from 5,000 BGN/EUR/USD to the equivalent of 50,000 EUR - 2 days (2 working days) previous notice is required and for bigger amounts – 3 days (3 working days) previous notice. 2/ The commission for cash transaction is applied over the whole amount of the transaction. 3/ Cash limits that are with fixed charge are valid for transactions made within the working day. 4/ Commissions and fees for time deposits on maturity are also applied for deposits with allowed cash deposits and/or cash withdrawals within the deposit terms on the dates when such transactions are allowed. 5/ The Bank may offer the service check of banknotes for authenticity against payment of commission as per the above point 1. A).

<u>III. PAYMENTS</u>
LEVA
FOREIGN CURRENCY

**1. Incoming** Free of charge 0.1%, min 8 EUR, max. 200 EUR

2. Outgoing

2.1. Payments in EUR towards banks within European Economic Area /EEA/

A) Written order 0.15%, min 20 EUR, max 300 EUR

Value date -1 working day

0.25%, min 40 EUR, max 400 EUR

Value date – same day

B) Internet banking/Virtual banking 0.10%, min 10 EUR, max 200 EUR

Value date – 1 working day

0.20%, min 30 EUR, max 350 EUR

Value date – same day

2.2. Payments, different from payments in EUR towards banks within EEA

A) Written order BISERA 2.20 BGN 0.15%, min 20 EUR, max. 300 EUR

**BISERA 1 BGN** 

**RINGS 9 BGN** 

RINGS 15 BGN Value date – 2 working days

0.20%, min 30 EUR, max. 350 EUR

Value date − 1 working day

0.25%, min 40 EUR, max. 400 EUR

Value date – same day

0.10%, min 10 EUR, max 200 EUR

Value date – 2 working days

0.15%, min 20 EUR, max 250 EUR

Value date – 1 working day

0.20%, min 30 EUR, max 350 EUR

Value date - same day

2.3. Other fees related to payments

B) Processing of a payment initiated via

Internet banking/Virtual banking

A) Utility payment - Internet banking/ Virtual 0.20 BGN, max.1 BGN per month

banking

B) Subscription for automatic payment of utility bills and other services

(and/or other electronic device, including mass payment format )

Registration for subscription 1 BGN
Execution of payment 0.25 BGN
Change of subscription's details, cancellation 1 BGN

Notification 0.12 BGN for SMS

0.05 BGN for e-mail

C) Cash transfer BISERA 0.6%, min 6 BGN 0.35%, min 30 EUR

RINGS 0.7%, min 20 BGN Value date – 2 working days

D)Cancellation30 BGN40 EURE)Inquiries30 BGN20 EURF)Urgent processing of an outgoing foreign currency10 EUR

payment within 2 hours of the order's receipt

3. Internal payments

A) Written order 1 BGN 3 EUR
B) Processing of a payment initiated via 0.50 BGN 1.50 EUR

Internet banking/Virtual banking 0.20 BGN in mass payment format

(and/or other electronic device)

4. Direct debit

A) Request for direct debit 2 BGN (written order)

1 BGN (internet banking/virtual banking)

B) Payment of direct debit as per III.2.2. A)

C) Refusal for payment of direct debit 2 BGN

**5.** Conditional payments Treated as Letters of Credit Treated as Letters of Credit

6. Limits through the remote banking channels

A) Transactional portal of BACB Plus platform

 Daily (from 0.00h to 24.00h)
 500,000 BGN

 Per document
 500,000 BGN

 Weekly (from Monday 0.00h till Sunday 24.00h)
 3,500,000 BGN

B) Mobile banking application BACB Plus

Daily (from 0.00h to 24.00h) 5,000 BGN
Per document 5,000 BGN
Weekly (from Monday 0.00h till Sunday 24.00h) 35,000 BGN

<u>Note for p.6:</u> 1/Limits are not applicable for Internet banking system users. 2/Limits are in BGN-equivalent regardless the currency of the customer's account. 3/Upon depositing of a Declaration by a customer at Bank's counters for setting up higher limits for a customer, users or accounts, the Bank sets up the new limits up to three working days.

Notes for part III: 1/Outgoing foreign currency transfers with value date next/same day shall be executed only with bank's consent (not applied for payments in euro towards banks within EEA with value date 1 working day). 2/ For outgoing foreign currency transfers additional fees will be collected as per p. 4 or 5 of part XIII. 3/ Upon use of multiple budget transfer, payment of each obligation will be considered and charged as a separate outgoing payment. 4/ Utility payment fee is due for the first five utility

payments within a calendar month, and each subsequent utility payment after the fifth one within the same month is free of charge. 5/ Upon receipt of an incoming currency transfer with option "OUR" and in case the Bank is unable to collect its fees from the ordering bank within 2 months, the Bank shall collects its fees for the incoming currency transfer from the Beneficiary. 6/In addition to the commissions stated in p. 2 from the present section, when executing outgoing payments in foreign currency through a bankcorrespondent with details of charges - option "OUR", additional charges of the banks correspondents are collected as follows: A. Outgoing payments in EUR: Up to EUR 12,500 - EUR 8, from EUR 12,500.01 to EUR 20,000 - EUR 13, from EUR 20,000.01 to EUR 30,000 - EUR 23, from EUR 30,000.01 to EUR 40,000 - EUR 33, from EUR 40,000.01 to EUR 50,000 - EUR 43, above EUR 50,000.01 - EUR 50. Exceptions: a) Outgoing payments up to EUR 12,500 to France, Italy, Germany, Spain and Finland, China and Switzerland with a SWIFT code of beneficiary's bank and an IBAN of the beneficiary (only for China - the account number) the additional charge for all countries is EUR 5. b) For outgoing payments to Austria up to EUR 50,000 with a SWIFT code of beneficiary's bank and an IBAN of the beneficiary, the additional charge is EUR 3.50. For all payments with same day value there is an additional charge of EUR 10. B. Outgoing payments in USD: up to USD 20,000 – USD 13, above USD 20,000.01 - USD 20. Because of the specific bank practice in USA, it is possible the beneficiary bank to levy additional charges and the beneficiary will receive lesser amount than originally instructed, nevertheless the payment is instructed with option "OUR". 7/ When executing an outgoing payment in foreign currency through TARGET2 or sending MT103 directly the beneficiary's bank, in addition to commissions stated in p. 2 from the present section, the additional charges requested by the final banks are collected also. 8/ The charge stated in p.3 from the present section is not collected when the transactions are between accounts of one and the same account holder.

### **IV. DOCUMENTARY OPERATIONS**

#### A. LETTERS OF CREDIT

1. Letters of credit opened by the bank

A) Pre-advice 50 EURB) Application for a credit facility for issue of letters of credit:

For small and medium enterprises
 For corporate customers
 as per p. A.2 of part V
 as per p. B.2 of part V

C) Issuing letter of credit

- With blocked cash collateral min 0.35% but not less than 70 EUR per quarter or part of it

- Without blocked cash collateral as per agreement D) Express issue  $^1$  100 EUR

E) Payment min 0.15% but not less than 50 EUR

F) Deferred payment / Accept min 0.15% but not less than 50 EUR per month or part of it

G) Amendment 50 EUR (excluding increase of amount and/or extend of validity)

H) Increase of amount/ extend validity
As per IV.A.1.C). on the increased amount / for the extended period
55 EUR

J) Irregular documents 55 EUR 50 EUR

K) Revolving min. 0.3% but not less than 60 EUR per quarter or part of it

for the revolved amount

L) Preparation of a draft of L/C 70 EUR (collected only if the L/C will not be opened by the Bank)

2. Letters of credit advised by the bank

A) Pre-advice 40 EUR

B) Advice

- Without confirmation min. 0.15% but not less than 50 EUR, max. 500 EUR

- With confirmation as per agreement

C) Payment / Negotiation min. 0.2% but not less than 50 EUR

D) Transfer min. 0.3% but not less than 70 EUR, max. 600 EUR
E) Letter of assignment min. 0.15% but not less than 50 EUR, max. 250 EUR

F) Amendment/Cancellation 50 EUR
G) Preliminary check of documents 50 EUR
H) Secondary check of documents returned for 50 EUR

correction documents

I) Irregular documents 50 EUR

J) Processing and sending of documents min. 0.15% but not less than 50 EUR K) Deferred payment / Accept min. 0.1% but not less than 50 EUR

L) Preparation of a draft of L/C 70 EUR (collected only if the L/C will not be advised by the Bank)

<u>Notes:</u> 1/The commission for a letter of credit issued with option "about" will be calculated on the base of the LC amount increased with the percentage stated. 2/If the LC states that all fees and charges are for beneficiary's account, but the Beneficiary refuses to pay them, the Bank has the right to collect them from the Applicant.

### **B. LETTERS OF GUARANTEE**

1. Letters of guarantee issued by the bank

A) Application for a credit facility for issue of bank guarantees:

- For small and medium enterprises as per p. A.2 of part V

<sup>&</sup>lt;sup>1</sup> Additional fee for issuing of letter of credit within 1 working day only after all required documents are presented by the client, the loan agreement is signed and the collateral is properly executed.

- For corporate customers as per p. B.2 of part V.

B) Issuing letter of guarantee

- With blocked cash collateral min. 0.3% but not less than 60 EUR per quarter or part of it

- Without blocked cash collateral as per agreement

C) Express issue<sup>2</sup> 100 EUR

D) Payment min. 0.15% but not less than 30 EUR, max. 500 EUR

E) Amendment
 E) Increase of amount/ extend validity
 E) Increase of amount/ extend validity
 As per IV.B.1.B) on the increased amount / for the extended period

F) Cancellation 50 EUR

2. Letters of guarantee advised by the bank

A) Pre-advice 40 EUR

B) Advice

- Without confirmation min 0.15% but not less than 50 EUR, max. 300 EUR

With confirmation as per agreement

C) Payment min. 0.15% but not less than 30 EUR, max. 500 EUR

D) Amendment/Cancellation 50 EUR

# **C. COLLECTIONS**

1. Documents sent for collection to other banks

A) Collection of documents/accept min. 0.25% but not less than 60 EUR
B) Release documents "Free of payment" min. 0.25% but not less than 60 EUR

C) Amendment 50 EUR
D) Claims, Tracers 30 EUR

2. Documents for collection received by other banks

A) Collection of documents/ accept min. 0.25% but not less than 60 EUR
B) Release documents "Free of payment" min. 0.25% but not less than 60 EUR

C) Return of unpaid documents
 D) Amendment
 E) Claims, Tracers
 50 EUR
 30 EUR

# V. LOANS

### A. MICRO AND SME LOANS<sup>3</sup>

# 1. Interest for micro and SME loans outside standard credit products

A) Working capital loan as per agreement
B) Investment loan as per agreement

\* Interest for micro and SME loans on standard credit products:

- for standardized loan products – 5%

- for loans under direct payments – 4.5%

- for investment loans supported by guarantee from National Guarantee Fund - up to 6.50%

- for working capital loans supported by guarantee from National Guarantee Fund - up to 7%

C) Partnership program of the BDB AD for indirect financing of micro, small and medium business "NAPRED" as per agreement but not more than 3M EURIBOR + annual allowance to 4.2% to BGN and EUR (included in the price and Management Commission)

2. Application

A) Up to 100,000 BGN 100 BGN B) 100,000.01 BGN - 300,000 BGN 200 BGN C) 300,000.01 BGN - 500,000 BGN 300 BGN D) 500,000.01 BGN - 1,000,000 BGN 500 BGN

E) Over 1,000,000.01 BGN as per agreement, min. 0.15%, max. 2,500 BGN

F) Agricultural loan under Direct payments as per agreement, min. 0.1%, but not less than 100 BGN

G) Partnership program of the BDB AD for Free of charge

indirect financing of micro, small and medium

business "NAPRED"

### 3. Loan management and administration

A) For the first year as per agreement, min. 1% on the approved amount

B) For the second and each subsequent year as per agreement, min. 0.5% on the PBO

C) Line of credit as per agreement, min. 1% on the committed exposure
D) Overdraft as per agreement, min. 1% on the committed exposure

E) Agricultural loan under Direct payments according to the standard product

4. Commitment

A) Line of credit 2% on the unused amount B) Overdraft 2% on the unused amount

<sup>&</sup>lt;sup>2</sup> Additional fee for opening of letter of guarantee within 1 working day only after all required documents are presented by the client, the loan agreement is signed and the collateral is properly executed.

<sup>&</sup>lt;sup>3</sup> Annual turnover below 25,000,000 BGN

5. **Prepayment** 

A) Prepayment with own funds Refinancing from other banks B)

C) Line of credit / overdraft

Prepayment with own funds Refinancing from other banks

D) Agricultural loan under Direct payments

Renegotiation

A) Line of credit / overdraft

0.2% on the limit

Cancelation of a loan contract prior to maturity

A) Agricultural loan under Direct payments

5% on the amount initially approved from 0.50% to 0.75% on the PBO Annual fee for risk assessment

**B. CORPORATE LOANS<sup>4</sup>** 

**Interest** 

2. **Application** 

Loan management and administration 3.

For the first year

For the second and each subsequent year

C) Line of credit D) Overdraft

4. Commitment

Line of credit A) Overdraft R)

5. **Prepayment** 

Prepayment with own funds A) Refinancing from other banks B)

C) Line of credit / overdraft

Prepayment with own funds Refinancing from other banks

Renegotiation

as per agreement

min. 0.15%, max. 5,000 BGN

1.5% on the prepaid amount

1% on the committed exposure

3% on the committed exposure

3% on the prepaid amount

5% on the prepaid amount

as per agreement, min. 0.5% on the approved amount

as per agreement, min. 1% on the principal balance outstanding as per agreement, min. 1% on the committed exposure

as per agreement, min. 1% on the committed exposure

2% on the unused amount 1% on the unused amount

1% on the prepaid amount 3% on the prepaid amount

1% on the committed exposure 3% on the committed exposure min. 0.1%, max. 2,500 BGN

### VI. DEBIT AND CREDIT CARDS

### A. LIMITS PER CARD (in the currency of the card)

### 1. Limits per transaction

- Cash withdrawal from ATM/POS

- Payment of goods and services at POS

- Cash withdrawal at merchant location

2. Limits within 24hours

- Cash withdrawal from ATM/POS

- Payment of goods and services at POS - Cash withdrawal at merchant location

- Number of payments for the period

3. Weekly limits

- Cash withdrawal from ATM/POS

- Payment of goods and services at POS

- Cash withdrawal at merchant location

- Number of payments for the period

**B. ISSUANCE AND SERVICE** 

1. Card issuance

1.a) Issuing of each following card from the same

type

2. Express card issuance

3. Card reissuance:

- due to expiration of validity

- on customer's request

4. Annual service fee:

- main card /free of charge for the first year/

- additional card

C. TRANSACTION FEES

Cash withdrawal from:

**DEBIT CARD** VISA BUSINESS

2000 BGN; 1000 EUR/USD 10000 BGN; 5000 EUR/USD

50 BGN; 25 EUR/USD

4000 BGN; 2000 EUR/USD 10000 BGN; 5000 EUR/USD 2000 BGN; 1000 EUR/USD

7000 BGN; 3500 EUR/USD 20000 BGN; 10000 EUR/USD 3000 BGN; 1500 EUR/USD

**DEBIT CARD** VISA BUSINESS

Free of charge

3 BGN

50 BGN

Free of charge 15 BGN

**25 BGN** 20 BGN **DEBIT CARD** 

VISA BUSINESS

REVOLVING CREDIT CARD MASTERCARD BUSINESS

3000 BGN; 1500 EUR/USD 11000 BGN; 5500 EUR/USD 50 BGN; 25 EUR/USD

4000 BGN; 2000 EUR/USD 11000 BGN; 5500 EUR/USD 2000 BGN; 1000 EUR/USD

7000 BGN; 3500 EUR/USD 20000 BGN; 10000 EUR/USD 3000 BGN; 1500 EUR/USD

REVOLVING CREDIT CARD MASTERCARD BUSINESS

Free of charge

NA

50 BGN

Free of charge **25 BGN** 

35 BGN **25 BGN** 

REVOLVING CREDIT CARD MASTERCARD BUSINESS

<sup>&</sup>lt;sup>4</sup> Annual turnover over 5,000,000 BGN

	- ATM of the Bank	Free of charge	5 BGN + 1%, min.10 BGN
	- other banks' ATMs in Bulgaria	Free of charge	5 BGN + 1%, min.10 BGN 5 BGN + 1%, min.10 BGN
	- ATM abroad	5 BGN + 1.5%	5 BGN + 1%, min 10 BGN
2.	Cash withdrawal at POS terminal	5 BGN + 1.5%	6 BGN + 1.5%
	in Bulgaria and abroad	3 BGIV + 1.570	0 2 31 ( 1 1.5 / 0
3.	Payment of goods and services:		
	- at POS terminal in Bulgaria and abroad	Free of charge	Free of charge
	- online	Free of charge	Free of charge
4.	Cash withdrawal at merchant location	0.30 BGN	0.30 BGN
5.	Transactions through ePay.bg/B-pay	Free of charge	Free of charge
6.	Money transfer card to card through ATM	1 BGN	NA
	(B-Pay)/ Payment on micro account via ePay		
D.	FEES FOR ADDITIONAL OPERATIONS	DEBIT CARD	REVOLVING CREDIT CARD
		VISA BUSINESS	MASTERCARD BUSINESS
1.	Refund	1%	1%
2.	Blocking a card on cardholder request	Free of charge	Free of charge
	Unblocking a card	Free of charge	Free of charge
3.	PIN change at ATM in Bulgaria	Free of charge	Free of charge
4.	Report for:		
	- balance check at ATM in Bulgaria	0.30 BGN	0.30 BGN
	- balance check at ATM abroad	2 BGN	F 6.1
	- balance check trough ePay/B-pay	Free of charge	Free of charge
_	- last 5 transactions at ATM in Bulgaria	0.30 BGN	0.30 BGN
	Change of transaction limits	5 BGN	10 BGN
6.	Ungrounded dispute of:	20 DCN	20 DCN
	<ul><li>transaction made in Bulgaria</li><li>transaction made abroad</li></ul>	20 BGN 20 BGN	20 BGN 20 BGN
7.	Service "Secure online payments":	20 BGN	20 BGN
7.	- registration	Free of charge	Free of charge
	- second registration	5 BGN	5 BGN
8	Annual subscription for SMS message service	Free of charge	Free of charge
9.	SMS message for authorized card transaction	0.12 BGN	0.12 BGN
	Monthly statement sent by mail	0.12 2011	Free of charge
	Extraordinary statement:		1100 of official
	- for current year		5 BGN
	- for previous years		10 BGN
12.	Credit overlimit fee		10 BGN
13.	Receiving a card in an office different from	10 BGN	10 BGN
	initially requested		
14.	Sending a bank card and/or PIN letter abroad	130 BGN	130 BGN
	via courier (upon request of the account/card ho	older)	
Ε.	INTEREST RATE	DEBIT CARD	REVOLVING CREDIT CARD
	_	VISA BUSINESS	MASTERCARD BUSINESS
1.	Interest rate on current account	As per Interest Rate Bulletin	
2.	Reprice	At the end of each quarter	
3.	Interest base	360/360	
4.	Payments of goods and services:		1.00/
	- with a card without collateral		16%
5	- with a card with collateral		13%
5.	Cash withdrawals:		100/
	- with a card without collateral - with a card with collateral		19% 16%
6.	Unauthorized overdraft or unauthorized	the legitimate interest on	contractual interest rate plus 10%
υ.	credit limit exceeded or overdue payment	overdue liabilities for the	contractual interest rate plus 10%
	create minit exceeded of overdue payment	respective currency   100%	

respective currency +10% *Note*: 1/ *Minimum balance is not required for accounts with debit cards* 

# VII. INTERNATIONAL DEBIT AND DISPLAY CARD VISA BUSINESS CodeSure

# A. LIMITS PER CARD VISA BUSINESS CodeSure (in the currency of the card)

1. Limits per transaction

Cash withdrawal from ATM/POS
 Payment of goods and services at POS
 Cash withdrawal at merchant location
 2000 BGN; 1000 EUR/USD
 10000 BGN; 5000 EUR/USD
 50 BGN; 25 EUR/USD

2. Limits within 24hours

- Cash withdrawal from ATM/POS 4000 BGN; 2000 EUR/USD

- Payment of goods and services at POS 10000 BGN; 5000 EUR/USD - Cash withdrawal at merchant location 2000 BGN; 1000 EUR/USD 20

- Number of payments for the period

3. Weekly limits

- Cash withdrawal from ATM/POS 7000 BGN; 3500 EUR/USD - Payment of goods and services at POS 20000 BGN; 10000 EUR/USD - Cash withdrawal at merchant location 3000 BGN; 1500 EUR/USD

- Number of payments for the period

**B. ISSUANCE AND SERVICE** VISA BUSINESS CodeSure

1. Card issuance 20 BGN

2. Card reissuance:

- due to expiration of validity **20 BGN 30 BGN** - on customer's request

3. Monthly service fee:

- main card Free of charge - additional card Free of charge

4. Early closing fee (closing the display card before the end of three years validity period):

during the 1st year 20 BGN during the 2<sup>nd</sup> year 10 BGN during the 3<sup>rd</sup> year 5 BGN

C. TRANSACTION FEES VISA BUSINESS CodeSure

1. Cash withdrawal from:

- ATM of the Bank Free of charge - other banks' ATMs in Bulgaria Free of charge - ATM abroad 5 BGN + 1.5%2. Cash withdrawal at POS terminal 5 BGN + 1.5%

in Bulgaria and abroad

3. Payment of goods and services:

- at POS terminal in Bulgaria and abroad Free of charge Free of charge - online 4. Cash withdrawal at merchant location 0.30 BGN Transactions through ePay.bg/B-pay Free of charge Money transfer card to card through ATM 1 BGN

(B-Pay)/ Payment on micro account via ePay

D. FEES FOR ADDITIONAL OPERATIONS

VISA BUSINESS CodeSure 1%

1. Refund

2. Blocking a card on cardholder request Free of charge 2.a Unblocking a card 3 BGN 3. PIN change at ATM in Bulgaria Free of charge

4. Report for:

- balance check at ATM in Bulgaria 0.30 BGN - balance check at ATM abroad 2 BGN - balance check trough ePay/B-pay Free of charge - last 5 transactions at ATM in Bulgaria 0.30 BGN 5. Change of transaction limits 10 BGN

6. Ungrounded dispute of:

- transaction made in Bulgaria 30 BGN - transaction made abroad 30 BGN

7. Service "Secure online payments":

- registration Free of charge - second registration 5 BGN

8. Annual subscription for SMS message service Free of charge 9. SMS message for authorized card transaction 0.12 BGN 10 BGN 10. Receiving a card in an office different from

initially requested

11. Sending a bank card and/or PIN letter abroad 130 BGN via courier (upon request of the account/card holder)

E. INTEREST RATE VISA BUSINESS CodeSure

1. Interest rate on current account As per Interest Rate Bulletin 2. Reprice At the end of each quarter

Interest base 360/360

Unauthorized overdraft or unauthorized the legitimate interest on overdue liabilities for the

credit limit exceeded or overdue payment respective currency +10%

**Note**: 1/ Minimum balance is not required for accounts with debit cards

### VIII. FEES AND COMMISIONS FOR MERCHANTS WITH POS TERMINALS

### A. MERCHANTS WITH PHISICAL POS DEVISE

Initial setup fee
 Express installation fee
 POS deactivation and removal fee
 Monthly communication fee for GPRS data card
 Free of charge
 100 BGN
 35 BGN
 5 BGN

5. Merchant commissions for accepting bank cards via POS terminal as per agreement

# B. MERCHANTS WITH VIRTUAL POS FOR ACCEPTING PAYMENTS VIA INTERNET

Initial setup fee
 Merchant commissions for accepting bank cards via internet
 Annual merchant maintenance fee
 Free of charge as per agreement
 250 BGN

IX.	PRODUCT PACKAGES FOR	SME		
		BACB START	BACB STANDARD	BACB POTENTIAL
A.	Subscription fee	15 BGN	25 BGN	50 BGN
В.	Accounts	BACB START	BACB STANDARD	BACB POTENTIAL
1.	Opening of a current account	Free of charge for 1 account	Free of charge for 1 account	Free of charge for 1 account
2.	Minimum balance on current	Twice the subscription	Four times the subscription	Four times the subscription
	account	fee /30 BGN /	fee /100 BGN /	fee /200 BGN /
3.	Monthly maintenance /statements - daily in Virtual Ba		Free of charge for 2 accounts	Free of charge for 2 accounts
4.	Mass opening of accounts	Free of charge	Free of charge	Free of charge
	of employees			
C.	Interest	BACB START	BACB STANDARD	BACB POTENTIAL
ъ	Cook tuongootions			erest Rate Bulletin of the Bank
	Cash transactions	BACB START	BACB STANDARD	BACB POTENTIAL
1.	Cash deposits	For BGN:	For BGN:	For BGN:
		Up to 9,000 BGN - 1 BGN	Up to 11,000 BGN - 1 BGN	Up to 13,000 BGN - 1 BGN
		Over 9,000 BGN - 0.2%	Over 11,000 BGN - 0.2% For EUR:	Over 13,000 BGN - 0.2% For EUR:
		For EUR:		Up to 7,000 EUR - 0.50 EUR
		Over 5,000 EUR - 0.3%	Over 6,000 EUR - 0.2%	Over 7,000 EUR - 0.2%
2	Cash withdrawals with			
		For BGN:	For BGN:	For BGN:
	previous notice	Up to 3,000 BGN - 1 BGN	Up to 5,000 BGN - 1 BGN	Up to 7,000 BGN - 1 BGN
		Over 3,000 BGN - 0.4%;	Over 5,000 BGN - 0.4%	Over 7,000 BGN - 0.4%
		For EUR:	For EUR: Up to 3,000 EUR - 0.50 EUF	For EUR: Up to 4,000 EUR - 0.50 EUR
		Over 2,000 EUR - 0.45%	Over 3,000 EUR - 0.30 EUF	Over 4,000 EUR - 0.45%
T	Dozmanta		BACB STANDARD	
1.	Payments Incoming foreign currency	BACB START		BACB POTENTIAL
1.	transfers	0.1%, min. 8 EUR, max. 120 EUR	0.1%, min. 5 EUR, max. 100 EUR	0.1%, min. 5 EUR, max. 70 EUR
2.	Outgoing Payments through Vir		max. 100 EUK	max. 70 EUK
	Registration for banking via	Free of charge	Free of charge	Free of charge
	online mobile platform	_	_	
B)	Internal transfers	Free of charge for the first	Free of charge for the first	Free of charge for the first
		5 transfers within the month	10 transfers within the mont	h 15 transfers within the month
C)	Outgoing transfers in leva			
	- BISERA	Free of charge for the first	Free of charge for the first	Free of charge for the first
		5 transfers within the month		15 transfers within the month
	- RINGS	9 BGN	8 BGN	7 BGN
D)	Outgoing transfers in foreign	0.10% min. 10 EUR,	0.10% min. 10 EUR,	0.10% min. 10 EUR,
	currency	max. 200 EUR	max. 170 EUR	max. 150 EUR
		value 2 working days and	value 2 working days and	value 2 working days and
	F:1 6	value next working day to	r transfers in EUR for banks in	European Economic Area
E)	File for mass payment	F 6.1	E 6.1	F 6.1
	-Internal transfers	Free of charge	Free of charge	Free of charge
_	-Interbank transfers	1 BGN per row	1 BGN per row	1 BGN per row
F.	International Debit Card Visa Business Debit	BACB START	BACB STANDARD	BACB POTENTIAL
1.	Card issuance	Free of charge	Free of charge	Free of charge
2.	Reissuance of a card due	Free of charge	Free of charge	Free of charge
	to expiration of validity			
	Annual service fee for the	20 BGN / 10 BGN	20 BGN / 10 BGN	20 BGN / 10 BGN
	main card (free of charge for the and for the additional card			
	Cash withdraw from ATM in	Free of charge	Free of charge	Free of charge
	BG and payment at POS in BG	Troo or charge	The of charge	1 100 of charge

and abroad

G. International Credit Card

MASTERCARD BUSINESS

1. Credit Card issuance

BACB START

BACB STANDARD

BACB POTENTIAL

1. No application fee

2. Card issuance - Free of charge;

3. No annual fee for the main card for the first year

4. Annual fee: 30 BGN for main card/ 20 BGN for additional

5. Reissuance of a card due to expiration of validity - Free of charge

2. Payment at POS in BG and abroad

Free of charge Free of charge Free of charge

BACB POTENTIAL

H. Business Loans 1. SME Loans

BACB START Discount from the fee reduced by up to 20% of the standard value, but not more than 50 BGN

BACB STANDARD Discount from the fee for examination of documents, for examination of documents, for examination of documents, reduced by up to 20% of the standard value, but not more than 100 BGN

Discount from the fee reduced by up to 20% of the standard value, but not more than 200 BGN

### X. FINANCIAL INSTRUMENTS TRADING SERVICES ON THE BULGARIAN CAPITAL MARKET

A. Trading Services for Financial Instruments Listed on Regulated Market

1. New client registration and opening of account with the Central Depository (CD) 5 BGN

2. Trading with securities on Bulgarian Stock Exchange – Sofia JSC (BSE)

2.1. Trades with shares, compensatory instruments and rights, etc.

Order size up to 20,000 BGN 0.5%, min. 5 BGN

b) Order size 20,000.01 – 100,000 BGN 0.4%

c) Order size above 100,000.01 BGN upon agreement

2.2. Trades with corporate bonds

Order size up to 20,000 BGN 0.2%, min. 5 BGN

b) Order size 20,000.01 – 100,000 BGN 0.15%

c) Order size above 100,000.01 BGN upon agreement

2.3. Order not executed or cancelled 5 BGN

Participation in Public Auctions

3.1. Trades paid in compensatory instruments upon agreement, min. 20 BGN

3.2. Trades paid in BGN

a) Order size up to 20,000 BGN 0.6%, min. 5 BGN

b) Order size 20,000.01 – 100,000 BGN 0.4%

Order size above 100,000.01 BGN upon agreement c) 4. Participation in IPOs or SPOs upon agreement

Participation in Capital Increase Procedures of a public company 5 BGN

Trades with shares in relation with Tender Offer Procedures upon agreement **B. OTC Trades** upon agreement

C. Maintenance Fee for Financial Instruments Account

1. Maintenance fee for financial instruments account for non-professional clients 0.06% on annual base, min. 3 BGN per quarter

2. Maintenance fee for financial instruments account for professional clients free of charge

D. Transfer of Securities

1. Transfer of securities held in client's own acc. with CD to client acc. with BACB 5 BGN 2. Transfer of securities held in client acc. with another Broker to client acc.

with BACB

3. Transfer of securities held in client acc. with BACB to client acc. **10 BGN** 

with another Broker

4. Transfer of securities held in client acc. with BACB to client's own acc. with CD 5 BGN

E. Other Services

6. Asset management

1. Issuing of certificates and/ or reports of the held financial instruments 15 BGN per item

and/ or executed trades on hard copies

2. Proxy voting and representation upon agreement 3. Investment consulting and analyses upon agreement 4. Preparation of Public Offering Memorandum upon agreement 5. Securities underwriting upon agreement

Notes: 1/ For services that are not covered by these Terms and Conditions and/or are contracted between the Client and the Bank are subject to those negotiated between the Client and the Bank. 2/The fee as per item C.1 is calculated monthly on an annual base as a percentage of the average monthly volume of the financial instruments, valued as of the end of the month. The fee is due at the end of each calendar quarter. The Clients eligible to the requirements for professional clients as per § 1, item 9 from the Additional Provisions of MFIA and who have declared/proved it. 3/ The fee as per item A.4. depends on the selected placement method.

### IX. REGISTRATION AGENT SERVICES

1. Depository receipt (e-certificate) of financial instruments,

free of charge

upon agreement

held in client acc. with BACB	
2. Duplicate of a Depository Receipt	15 BGN
3. Personal data change at CD register	15 BGN
4. Inheritance and/ or donation procedures:	
4.1. Report and blocking of securities and compensatory instruments in case	50 BGN
of inheritance and transfer in case of inheritance	
4.2. Report and blocking of securities and compensatory instruments in case of	70 BGN
inheritance by testament/legacy/ and transfer in case of inheritance by testament/legacy/	egacy/
5. Transfer of securities and compensatory instruments in case of donation	50 BGN
6. Transfer of securities and compensatory instruments in a court decision execution	50 BGN
7. Transfer of securities and compensatory instruments as a Registration Agent	min. 50 BGN for each party
as per agreement, for deals with financial instruments preliminary agreed directly	
between the parties	
8. Portfolio Certificate of a Physical person	40 BGN
9. Extended Portfolio certificate of a Physical person	50 BGN
10. Portfolio Certificate of a Physical person as of a past period	50 BGN
11. Portfolio Certificate of a Legal entity	150 BGN

### XII. PURCHASE, REDEMPTION AND EXECUTING PAYMENT TRANSACTIONS WITH E-MONEY

_			
1.	Purchas	e of e-	money

A) Purchase of e-money 10 EUR / 10 USD
B) Subsequent purchase of e-money 10 EUR / 10 USD

2. Redemption of e-money

0.5%, max. 100 EUR / 100 USD

0.60%

<u>Note under p.2:</u> 1/Redemption of e-money is any payment of the money equivalent of the purchased e-money in cash, on client's bank account or by ordering a payment transaction with the e-money.

### 3. Cash transactions for purchase/redemption of e-money

A) Cash deposit of funds for purchase of e-money

Up to 4,000 EUR - 0.50 EUR

Over 4,000 EUR - 0.25%

B) Cash Withdrawing in case of redemption of e-money

(only and with a notice if such is required)

C) Cash Withdrawing in case of redemption of e-money

Over 1,000 EUR - 0.45%

Over 5,000 EUR/USD - 0.50%

without a notice (only with bank's consent)

D) Funds declared to be withdrawn in cash in case of redemption of e-money

but not withdrawn (e-money unredeemed)

<u>Notes under p.3</u>: 1/ For cash withdrawal of amounts from 5,000 EUR/USD to the equivalent of 50,000 EUR – a 2 days (2 working days) notice is required and for bigger amounts – a 3 days (3 working days) notice is required. 2/ The commission for cash transaction applies for the whole amount of the transaction. 3/ Cash limits that are with fixed charge are valid for transactions made within the working day.

# 4. Redemption of e-money by ordering of a payment transaction with the e-money.

A) Ordering a payment transaction with the e-money on a bank account with other bank and 2.2

B) Ordering a payment transaction with the e-money on an account within BACB 3 EUR

C) Cancelation of a payment transaction with the e-money 40 EUR

D) Enquiries and claims related to the payment transaction with the e-money 20 EUR

E) Urgent processing of an outgoing foreign currency payment executed with e-money within 2 hours of the order's receipt

Notes under p.4: 1/Outgoing foreign currency transfers with value date next/same day shall be executed only with bank's consent (not applied for payments in euro towards banks within EEA with value date 1 working day). 2/ For outgoing foreign currency transfers additional fees will be collected as per p. 4 or 5 of part XIII. 3/ When executing an outgoing payment in foreign currency with option for charges "OUR" through correspondent banks, additional charges of the correspondent banks are collected as described in part III. 4/ When executing an outgoing payment in foreign currency through TARGET2 or sending MT103 directly to the beneficiary's bank, additional charges are collected as requested by the beneficiary's bank. 5/ The charge stated in p.B) is not collected when the transactions are between accounts of one and the same account holder.

5. Interest – E-money are a financial instrument that does not bear interest

6. Cards for access to e-money	VISA Business e-money
A) Limits per card (in the currency of the card)	
1/ Limits per transaction - Payment of goods and services at POS	5000 €/\$
2/ Limits within 24hours	
- Payment of goods and services at POS	5000 €/\$
- Number of payments for the period	20
3/ Weekly limits	
- Payment of goods and services at POS	10000 €/\$
- Number of payments for the period	60
B) Issuance and service	
1/ Card issuance	50 BGN
2/ Urgent card issuance / reissuance	100 BGN

3/	Reissuance of a card on customer's request	10 BGN
4/	Yearly service fee	Free of charge
<b>C</b> )	Transaction fees	
1/	Payment of goods and services:	
	- at POS terminal in Bulgaria and abroad	0.5%
	- online	0.5%
2/	Transactions through ePay.bg/B-pay	0.5%
3/	Money transfer card to card through ATM	5%
	(B-Pay)/ Payment on micro account via ePay	
D)	Fees for additional operations	
	Refund	5%
2/	Blocking a card on cardholder request	Free of charge
	Unblocking a card	3 BGN
3/	PIN change at ATM in Bulgaria	Free of charge
4/	Report for:	
	- balance check at ATM in Bulgaria	0.30 BGN
	- balance check at ATM abroad	2 BGN
	- balance check trough ePay/B-pay	Free of charge
	- last 5 transactions at ATM in Bulgaria	0.30 BGN
5/	Change of transaction limits / card parameters	10 BGN
6/	Ungrounded dispute of:	
	- transaction made in Bulgaria	30 BGN
	- transaction made abroad	30 BGN
7/	Service "Secure online payments"	
	- registration	Free of charge
	- second registration	5 BGN
8/	Annual subscription for SMS message service	Free of charge
9/	SMS message for authorized card transaction	0.12 BGN
10/	Monthly statement	Free of charge
11/	Receiving a card in an office different from initially requested	10 BGN
40	g 11 1 1 1 1 1 1 mmx1 1 1 1 1 1 1 1 1 1 1	400 D CN

(upon request of the account/card holder) <u>Note</u>: Minimum required balance –  $100 \in /\$$ 

12/ Sending a bank card and/or PIN letter abroad via courier

<u>Note under section XI:</u> 1/ In case of redemption of the e-money and client's instructions for a transaction in a currency different from the currency of the purchased e-money, the Bank executes a foreign exchange at the Bank's rate on the date of the transaction and applies the fees and commissions according to the List of terms and commissions of the Bank.

130 BGN

30 BGN per month per account

****	I ADDITIONAL GEDINGEG	
<u>XII</u>	I. ADDITIONAL SERVICES	00 EUD
1.	Confirmations to auditors	80 EUR
2.	Bank certificate	Bulgarian language - 15 EUR
_		English language – 20 EUR
3.	Bank reference	Bulgarian language - 20 EUR
		English language – 30 EUR
4.	SWIFT	10 EUR
5.	Telecommunication fee for SEPA transfers and	10 EUR
	transfers through BISERA7	
6.	Additional statement* of account	for current year 5 EUR
		for previous year 8 EUR
	(*for clients receiving statements "upon request" – one statement per month will n	ot be charged)
7.	Post charges, fax, e-mail	within Bulgaria 5 EUR / abroad 8 EUR
8.	Consultation under documentary operations	50 EUR
9.	Sending of documents with courier	50 EUR
10.	Authentication of documents	50 EUR
11.	Issuance of Qualified Electronic Signature (QES) with B-Trust Smart Card SIM for	ormat and B-trust reader
A)	With 1 year validity	64.80 BGN
B)	With 3 years validity	159 BGN
12.	Issuance of QES without B-Trust Smart Card SIM format and B-trust reader	38.40 BGN
13.	Renewal of QES	48 BGN
14.	Processing of a restraint	30 BGN
15.	Providing information for a client following the requirements of Bulgarian legisla	tion
A)	Information about presence of any clients' accounts	30 BGN
B)	Statement of account	for current year 5 EUR
-/		for previous year 8 EUR

# XIV. GENERAL TERMS

16. Sending a statement of account in format MT940

- 1. All commissions, charges and fees in EUR, may be converted into other currencies at the official rate of BNB on the date of the transactions.
- 2. The Customers pay all bank correspondents' charges and fees as well as all other fees arising in connection with their transactions.
- 3. In case the funds in the Customer's account in the currency of transactions are insufficient to cover all charges due, BACB shall debit any other Customer's account with the equivalent in the respective currency at the official rate of BNB on the date of transactions.
- 4. In case the Customer has not specified who will cover the Bank's commissions, the Bank shall collect them from the ordering party. In case the Customer specified that the commissions and charges are for beneficiary's account but the Bank is unable to collect them, the Bank will charge the Customer.
- 5. Non customers pay in advance the due Bank's commissions and fees.
- 6. For banking services not listed in the present Terms and Conditions as well as for special transactions, which require additional and specific work, the Bank commissions and fees shall be negotiated separately.
- 7. All prices of services liable for taxation under the law of VAT, are with VAT included
- 8. The present List of Terms and Conditions is adopted by the Management Board of the Bank on 23.08.2012, supplemented on 05.10.2012, 08.11.2012, 20.12.2012,14.02.2013, 28.02.2013, 21.03.2013, 21.08.2013, 10.10.2013, 17.10.2013, 20.02.2014, 03.04.2014, 17.04.2014, 29.04.2014, 26.06.2014, 01.07.2014, 17.07.2014, 24.07.2014, 31.07.2014, 27.11.2014, 26.02.2015, 06.03.2015, 04.06.2015, 11.06.2015, 23.07.2015, 06.08.2015, 27.08.2015, 17.12.2015, 21.01.2016, 31.03.2016, 07.04.2016, 14.07.2016, 24.11.2016, 29.12.2016, 10.02.2017 and will enter into force as from February 17, 2017.

### XV. MAIN BANK CORRESPONDENTS

CURRENCY	BANK	SWIFT	BANK	ACCOUNT №
			CODE	
EUR	Raiffeisen Bank International,	RZBAATWW	31000	000-55.053.581
	Vienna, Austria			
USD	Raiffeisen Bank International,	RZBAATWW	31000	070-55.053.581
	Vienna, Austria			
GBP	Raiffeisen Bank International,	RZBAATWW	31000	083-55.053.581
	Vienna, Austria			
CHF	Raiffeisen Bank International,	RZBAATWW	31000	073-55.053.581
	Vienna, Austria			
SEK	Raiffeisen Bank International,	RZBAATWW	31000	081-55.053.581
	Vienna, Austria			
USD	ING Bank N.V. Sofia Branch,	INGBBGSF		BG91INGB91451100058230
	Bulgaria			

BULGARIAN-AMERICAN CREDIT BANK AD

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