

**I. ACCOUNTS**
**1. Opening**

A) Current accounts	2.50 BGN	1.50 EUR
B) Time deposits	Free of charge	Free of charge
C) Special accounts	0.25%, min.200 BGN	0.25%, min.100 EUR
Special accounts for donation	Free of charge	Free of charge

**2. Monthly maintenance**

A) Current account with a card	2.50 BGN	1.50 EUR
B) Current account without a card	3.20 BGN	1.80 EUR
C) Savings-account	Free of charge	Free of charge

**3. SMS/ Email notification**

A) Registration/Deregistration	3 BGN
B) Amendment of package	1 BGN
C) Package "Account notification"	
National operators	
50 pcs. SMS	7 BGN
100 pcs. SMS	15 BGN
150 pcs. SMS	20 BGN
International operators	
50 pcs. SMS	20 BGN
100 pcs. SMS	45 BGN
150 pcs. SMS	60 BGN

**4. Closure of current accounts**

2 BGN	1 EUR
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**Notes:** 1/ Opening and closure of a current account which is opened in order to receive interest paid in advance on time deposit with advance payment of interest is free of charge. 2/ Opening of a current account in order to receive the payments by the Pension Authorities when the account-holder has filed a Request for receiving his/her pension at BACB and asked the Bank to proceed it and send it directly to the National Insurance Institute (NOI), is free of charge. In that case there is a single fee for proceeding and sending the Request to NOI as per IX.7.

**II. CASH TRANSACTIONS**
**1. Cash deposits**

A) Current, Escrow, Special account,	Up to 3,000 BGN – 0.50 BGN	Up to 1,500 EUR – Free of charge
Savings-account, Children's Saving-account	3,000.01 – 30,000 BGN - 0.18%	1,500.01 – 8,000 EUR – 0.25%
Time deposits (except described in p.B))	Over 30,000.01 BGN - 0.2%	Over 8,000 EUR – 0.3%
	Max 250 BGN	Max 150 EUR

*The commission for cash deposits is applied over the whole amount of the transaction*

B) Time deposits (on maturity only and when the parameters of the concrete deposit allow cash deposit free of charge)	Free of charge	Free of charge
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**2. Cash withdrawals**

A) Current, Escrow, Special account,	Up to 2,000 BGN – 3.50 BGN	Up to 1,000 EUR – 2.50 EUR
Savings-account, Children's Saving-account	2,000.01 – 30,000 BGN - 0.5%	1,000.01 – 20,000 EUR – 0.50%
Time deposits (except described in p.B)) – with previous notice, if such is required	Over 30,000.01 BGN - 0.6%	Over 20,000.01 EUR – 0.60%

B) Time deposits (on maturity only and when the parameters of the concrete deposit allow cash withdrawals free of charge) - with previous notice, if such is required	Free of charge	Free of charge
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C) Withdrawal without pre-advice (only with bank's consent)	Over 5,000 BGN - 0.65%	Over 5,000 EUR/USD – 0.7%
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D) Declared to be withdrawn but not withdrawn	0.6%	0.6%
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*The commission for cash withdrawals is applied over the whole amount of the transaction*

**3. Cash transactions with coins (over 50 coins)**

A) Cash deposit of coins	5%, min. 10 BGN
B) Cash withdrawals of coins (previous notice required)	5%, min. 10 BGN
C) Other transactions with coins	5%, min. 10 BGN

**4. Cash collection and secured transport**

as per agreement	as per agreement
1 BGN per banknote	0.50 EUR per banknote

**5. Check of banknotes**

**Notes:** 1/ For amounts from 5,000 BGN/EUR/USD to the equivalent of 50,000 EUR - 2 days (2 working days) previous notice is required and for bigger amounts – 3 days (2 working days) previous notice. 2/ The amounts for cash withdrawals with previous notice shall be paid by the Bank in the time intervals: 9am – 12am and 1pm – 5pm. 3/ Cash limits that are free of charge or with fixed charge are valid for cash transactions made within the working day on all customer's accounts in one currency. 4/ Commissions and fees for time deposits on maturity

are also applied for deposits with allowed cash deposits and/or cash withdrawals within the deposit terms on the dates when such transactions are allowed.

### **III. PAYMENTS**

#### **LEVA**

#### **FOREIGN CURRENCY**

#### **1. Incoming**

Free of charge

A. Payments in EUR from banks from EEA, Switzerland, San Marino and Monaco – Free of charges  
B. Payments different from p. A above - up to 100EUR–free of charge  
Over 100EUR–0.1%, min 7EUR max 150EUR  
Free of charge

Replenishment of On-line deposits,  
Deposits attracted from Platforms abroad

Free of charge

#### **2. Outgoing**

##### **2.1. Payments in EUR towards banks within European Economic Area /EEA/, Switzerland, San Marino, Monaco**

##### **A) Written order**

SEPA transfer up to the equivalent of 51,129.19 EUR

2.05 EUR

SEPA transfer, equal or bigger the equivalent of 51,129.19 EUR

10.23 EUR

Transfer through TARGET2

10.23 EUR

##### **B) Virtual banking**

SEPA transfer up to the equivalent of 51,129.19 EUR

0.51 EUR

SEPA transfer, equal or bigger the equivalent of 51,129.19 EUR

6.14 EUR

Transfer through TARGET2

6.14 EUR

##### **2.2. Payments, different from p.2.1. above**

##### **A) Written order**

BISERA 4 BGN

RINGS 20 BGN

0.18%, min 25 EUR, max 300 EUR+10EUR  
Value date – 2 working days

0.25%, min 35 EUR, max 400 EUR+10EUR

Value date – 1 working day

0.35%, min 50 EUR, max 500 EUR+10EUR

Value date – same day

##### **B) Virtual banking**

BISERA 1 BGN

RINGS 12 BGN

0.12%, min 15 EUR, max 290 EUR+10EUR  
Value date – 2 working days

0.12%, min 15 EUR, max 290 EUR+10EUR

Value date – 1 working day

0.22%, min 35 EUR, max 350 EUR+10EUR

Value date – same day

##### **2.3. Other fees related to payments**

##### **A) Utility payment Virtual Banking**

Free of charge

##### **B) Subscription for automatic payment of utility bills and other services**

Registration for subscription

1 BGN

Execution of payment

0.25 BGN

Change of subscription's details, cancellation

1 BGN

Notification

0.12 BGN for SMS

0.05 BGN for e-mail

##### **C) Cash transfer**

BISERA 0.8%, min. 8 BGN

RINGS 0.8%, min. 25 BGN

0.35%, min 50 EUR + 9 EUR

Value date – 2 working days

##### **D) Urgent processing of an outgoing foreign currency payment within 2 hours of the order's receipt**

10 EUR

#### **3. Internal payments**

##### **A) Written order**

2 BGN

2 BGN

##### **B) Virtual banking**

0.50 BGN

0.50 BGN

#### **4. Direct debits**

##### **A) Request for direct debit**

4 BGN (written order)

1.20 BGN (virtual banking)

##### **B) Payment of direct debit**

as per III.2.2.A)

##### **C) Refusal for payment of direct debit**

2 BGN

#### **5. Limits through the remote banking channels**

##### **A) Transactional portal BACB Plus**

Daily (from 0h to 24h)

20,000 BGN

Per document

20,000 BGN

Weekly (from Monday 0h till Sunday 24h)

140,000 BGN

##### **B) Mobile banking application BACB Plus**

Daily (from 0h to 24h)

3,000 BGN

Per document

3,000 BGN

Weekly (from Monday 0h till Sunday 24h)

21,000 BGN

##### **C) Online banking BACB Online**

Daily with signing with e-TAN (from 0h to 24h)

20,000 BGN

Daily with signing with Signer (from 0h to 24h)

100,000 BGN

##### **D) Re-registration in the new platform for remote banking BACB Online**

5 BGN

**Note for p.5:** 1/ Limits are in BGN-equivalent regardless the currency of the customer's account. 2/ Upon depositing of a Declaration by a customer at Bank's counters for setting up higher limits in transactional portal BACB Plus for a customer, users or accounts, the Bank sets up the new limits up to three working days.

6. Cancellation	30 BGN	40 EUR
7. Inquiries, claims, amendments	30 BGN	20 EUR

**Notes for part III:** 1/ Outgoing foreign currency transfers with value date next/same day shall be executed only with bank's consent (not applied for payments in euro towards banks within EEA with value date 1 working day). 2/ Upon use of multiple budget transfer, payment of each obligation will be considered and charged as a separate outgoing payment. 3/ Upon receipt of an incoming currency transfer with option "OUR" and in case the Bank is unable to collect its fees from the ordering bank, the Bank shall collect its fees for the incoming currency transfer from the Beneficiary. 4/ In addition to the commissions stated in p. 2 from the present section, when executing outgoing payments in foreign currency through a bank-correspondent with details of charges - option "OUR", additional charges of the banks correspondents are collected as follows: **A. Outgoing payments in EUR:** Up to EUR 12,500 – EUR 8, from EUR 12,500.01 to EUR 20,000 – EUR 13, from EUR 20,000.01 to EUR 30,000 – EUR 23, from EUR 30,000.01 to EUR 40,000 – EUR 33, from EUR 40,000.01 to EUR 50,000 – EUR 43, above EUR 50,000.01 – EUR 50. Exception: Outgoing payments up to EUR 12,500 to China and Switzerland with a SWIFT code of beneficiary's bank and an IBAN of the beneficiary (only for China - the account number) the additional charge for all countries is EUR 5. **B. Outgoing payments in USD:** up to USD 20,000 – USD 13, above USD 20,000.01 – USD 20. Because of the specific bank practice in USA, it is possible the beneficiary bank to levy additional charges and the beneficiary will receive lesser amount than originally instructed, nevertheless the payment is instructed with option "OUR". For all payments with same day value there is an additional charge of 10 EUR/USD. 5/ When executing an outgoing payment in foreign currency through TARGET2 or sending MT103 directly the beneficiary's bank, in addition to commissions stated in p. 2 from the present section, the additional charges requested by the final banks are collected also. 6/ The charge stated in p.3 from the present section is not collected when the transactions are between accounts of one and the same account holder.

## **IV. CREDIT PRODUCTS**

### **IV.a. Fees and commissions on loans before July 22, 2014**

#### **A. Consumer loan collateralized with pledge of salary and/or guarantee**

1. Renegotiation fee	1.5% on the remaining debt, min. 100 BGN
2. Changing the date of payment of monthly installment	10 BGN

#### **B. Overdraft**

1. Management commission per year	1% of the approved loan limit
2. Renegotiation fee (only upon increase of loan limit)	1% of the increased loan limit

#### **C. Consumer loan secured by mortgage of a real estate**

1. Annual fee for administration of the loan	0.5%
2. Renegotiation fee	1.5% of the outstanding debt, min. 150 BGN
3. Changing the date of payment of monthly installment	10 BGN

#### **D. Mortgage loan**

1. Annual fee for administration of the loan	0.5%
2. Renegotiation fee	100 BGN
3. Commitment fee	0.5%
4. Changing the date of payment of monthly installment	10 BGN
5. Fee for deregistering mortgage	30 BGN

#### **E. Preferential mortgage loan for the purchase of property, financed or owned by BACB (or its subsidiary)**

1. Annual fee for administration of the loan	0.25%
2. Renegotiation fee	100 BGN
3. Changing the date of payment of monthly installment	10 BGN
4. Fee for deregistering mortgage	30 BGN

### **IV.b. Fees and commissions on retail and mortgage loans after July 23, 2014 and on loans secured by a mortgage of real estate, after October 1st, 2016**

#### **A. Consumer loan collateralized with pledge of salary and/or guarantee**

1. Application fee	Free of charge
2. Fee for approval	1.25% of the loan amount (min 125 BGN)
3. Fee for renegotiation of the loan price without delay in the requested date:	
A) changing the maturity date and account for repayment	20 BGN
B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an etc.	50 BGN
4. Prepayment fee	Free of charge
5. Fee for renegotiation of the load with current delay in the requested date	100 BGN

#### **B. Consumer loan secured by pledge of financial asset**

1. Application fee	Free of charge
2. Fee for approval	50 BGN
3. Fee for renegotiation of the loan price without delay in the requested date:	
A) changing the maturity date and account for repayment	20 BGN
B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an etc.	50 BGN
3. Prepayment fee	Free of charge
4. Fee for renegotiation of the load with current delay in the requested date	100 BGN

### C. Overdraft

- |   |                |
|---|----------------|
| 1. Application fee  | Free of charge |
| 2. Fee for application for loan review for changing conditions of loan-overdraft contract without current delay in the requested date | 30 BGN         |
| 3. Prepayment fee   | Free of charge |
| 4. Fee for application for loan review for changing conditions of loan-overdraft contract with current delay in the requested date    | 45 BGN         |

### D. Consumer loan secured with mortgage of a real estate

- |   |   |
|---|---|
| 1. Application fee  | Free of charge  |
| 2. Fee for approval   | 0.20% of the loan amount (min 200 BGN)  |
| 3. Fee for renegotiation of the loan price without delay in the requested date:   |   |
| A) changing the maturity date and account for repayment   | 20 BGN  |
| B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an etc. | 0.50% on the remaining debt, min 100 BGN, max 500 BGN   |
| 4. Prepayment fee   | 1% of the early repaid amount of the loan, when the loan is repaid prior to the repayment of 12 monthly installments of its utilization |
| 5. Fee for preparation of a deed of mortgage  | 80 BGN  |
| 6. Fee for deregistering mortgage   | 30 BGN  |
| 7. Fee for renegotiation of the loan with current delay in the requested date   | 200 BGN   |

### E. Mortgage loan

- |   |   |
|---|---|
| 1. Preliminary estimate of income   | 50 BGN  |
| 2. Application fee  | Free of charge  |
| 3. Fee for approval   | 0.20% of the loan amount (min 200 BGN)  |
| 4. Fee for renegotiation of the loan price without delay in the requested date:   |   |
| A) changing the maturity date and account for repayment   | 20 BGN  |
| B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an etc. | 0.50% on the remaining debt, min 100 BGN max 500 BGN  |
| 5. Prepayment fee   | 1% of the early repaid amount of the loan, when the loan is repaid prior to the repayment of 12 monthly installments of its utilization |
| 6. Fee for preparation of a deed of mortgage / purchase and sale  | 80 BGN  |
| 7. Fee for deregistering mortgage   | 30 BGN  |
| 8. Fee for renegotiation of the loan with current delay in the requested date   | 200 BGN   |

### F. Preferential mortgage loan for the purchase of property, financed or owned by BACB (or its subsidiary)

- |  |   |
|--|---|
| 1. Preliminary estimate of income  | Free of charge  |
| 2. Application fee   | Free of charge  |
| 3. Fee for approval  | 0.10% of the loan amount (min 200 BGN)  |
| 4. Fee for renegotiation of the loan price without delay in the requested date:  |   |
| A) changing the maturity date and account for repayment  | 20 BGN  |
| B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an ect | 0.50% on the remaining debt, min 100 BGN, max 500 BGN   |
| 5. Prepayment fee  | 1% of the early repaid amount of the loan, when the loan is repaid prior to the repayment of 12 monthly installments of its utilization |
| 6. Fee for preparation of a deed of mortgage   | 80 BGN  |
| 7. Fee for deregistering mortgage  | 30 BGN  |
| 8. Fee for renegotiation of the loan with current delay in the requested date  | 200 BGN   |

**Notes:** 1/The fee for preliminary estimate of income is due upon application for mortgage loan pre-approval; 2/ The application fee and the fee for approval are non-refundable; 3/ The fee for approval is due upon utilization of the loan – due only on consumer loans disbursed after 18.03.2019, on loans secured by a mortgage of real estate disbursed after 02.05.2019, as well on consumer loans secured by pledge of financial asset disbursed after 03.01.2022/ 4/ The fee for inspection and appraisal of the collateral, when it is envisaged in the Loan Agreement, is at the amount specified in the Tariff on the fees, applicable to the borrower, in order to carry out expert valuations of the assets - collaterals for bank loans disbursed by BACB AD; 5/ The Annual fee for administration of the loan is due annually on the residual loan amount as of the second year of the loan term - due only on loans disbursed prior to 23.07.2014; 6/ The commitment fee is calculated annually on the unutilized loan amount as of the date of the loan agreement until the deadline of the utilization term; 7/ The fee for application for loan review for changing the terms and conditions of the loan when there is a delay and the fee for application when there is no delay is due when depositing the application form for renegotiating. 8/ The fee for renegotiating the terms and conditions of the loan when there is a delay and the fee for renegotiating when there is no delay is due upon approved renegotiation; 9/ The fee for drawing up a deed for mortgage/sale of a real estate is payable upon signing the Loan Agreement; 10/ The fee for preparation of the application for deregistering mortgage is due upon application for deregistering mortgage; 11/ The fee for prepayment is charged on the prepaid principle. 12/ In case of refusal by the Borrower of the Loan Agreement, the Bank will not refund the collected fees and commissions as of that time; 13/ The Bank reserves the right to apply discounts from the indicated in the Tariff conditions in promotions and/or individual arrangements.

### V. DEBIT CARDS

#### A. LIMITS PER CARD (in the currency of the card)

#### VPAY

#### MASTERCARD STANDARD / VISA

#### MASTERCARD GOLD / VISA GOLD

<b>1. Limits per transaction</b>			<b>CLASSIC DEBIT</b>	<b>DEBIT</b>
- Cash withdrawal from ATM/POS	2000 BGN; 1000 €/ \$		2000 BGN; 1000 €/ \$	3000 BGN; 1500 €/ \$
- Payment of goods and services at POS	9000 BGN; 4500 €/ \$		9000 BGN; 4500 €/ \$	13000 BGN; 6500 €/ \$
- Cash withdrawal at merchant location	50 BGN; 25 €/ \$		50 BGN; 25 €/ \$	50 BGN; 25 €/ \$
<b>2. Limits within 24hours</b>				
- Cash withdrawal from ATM/POS	3000 BGN; 1500 €/ \$		3000 BGN; 1500 €/ \$	5000 BGN; 2500 €/ \$
- Payment of goods and services at POS	9000 BGN; 4500 €/ \$		11000 BGN; 5500 €/ \$	16000 BGN; 8000 €/ \$
- Cash withdrawal at merchant location	1000 BGN; 500 €/ \$		2000 BGN; 1000 €/ \$	2000 BGN; 1000 €/ \$
- Number of payments for the period	20		20	20
<b>3. Weekly limits</b>				
- Cash withdrawal from ATM/POS	5000 BGN; 2500 €/ \$		5000 BGN; 2500 €/ \$	10000 BGN; 5000 €/ \$
- Payment of goods and services at POS	9000 BGN; 4500 €/ \$		20000 BGN; 10000 €/ \$	20000 BGN; 10000 €/ \$
- Cash withdrawal at merchant location	2500 BGN; 1250 €/ \$		3000 BGN; 1500 €/ \$	3000 BGN; 1500 €/ \$
- Number of payments for the period	50		60	60
<b>4. Offline limits for contactless transactions</b>				
A) Lower limit of:				
- Cumulative offline transaction amount			20 BGN	20 BGN
- Consecutive offline transactions number			2	2
B) Upper limit of:				
- Cumulative offline transaction amount			50 BGN	50 BGN
- Consecutive offline transactions number			5	5
<b>B. ISSUANCE AND SERVICE</b>			<b>MASTERCARD STANDARD / VISA CLASSIC DEBIT</b>	<b>MASTERCARD GOLD / VISA GOLD DEBIT</b>
1. Card issuance			Free of charge	Free of charge
1.a) Issuing of each following debit card of the same type			5 BGN	5 BGN
2. Express card issuance			25 BGN	25 BGN
3. Card reissuance:				
- due to expiration of validity			Free of charge	Free of charge
- on customer’s request			10 BGN	15 BGN
4. Annual service fee:				
- main card			Free of charge	15 BGN*
- additional card			Free of charge	/*free of charge for the first year/ 10 BGN
<b>C. TRANSACTION FEES</b>		<b>VPAY</b>	<b>MASTERCARD STANDARD / VISA CLASSIC DEBIT</b>	<b>MASTERCARD GOLD / VISA GOLD DEBIT</b>
1. Cash withdrawal from:			Free of charge	Free of charge
- ATM of the Bank	Free of charge		Free of charge	Free of charge
- other banks’ ATMs in Bulgaria and EEA	0.80 BGN		0.80 BGN	0.80 BGN
- ATM abroad	5 BGN + 1%		5 BGN + 1.5%	5 BGN + 1.5%
2. Cash withdrawal at POS terminal				
- Bulgaria and EEA	5 BGN + 1%		5 BGN + 1.5%	5 BGN + 1.5%
- abroad	5 BGN + 1.5%		5 BGN + 1.5%	5 BGN + 1.5%
3. Payment of goods and services:				
- at POS terminal in Bulgaria and abroad	Free of charge		Free of charge	Free of charge
- online	Free of charge		Free of charge	Free of charge
- betting	2%		2%	2%
4. Cash withdrawal at merchant location		0.30 BGN	0.30 BGN	0.30 BGN
5. Transactions through ePay.bg/B-pay		Free of charge	Free of charge	Free of charge
6. Money transfer card to card through ATM (B-Pay)/ Payment on micro account via ePay		1 BGN	1 BGN	1 BGN
7. Express money transfer – Cash M – as of 01.05.2017		2 BGN	2 BGN	2 BGN
<b>D. FEES FOR ADDITIONAL OPERATIONS</b>		<b>VPAY</b>	<b>MASTERCARD STANDARD / VISA CLASSIC DEBIT</b>	<b>MASTERCARD GOLD / VISA GOLD DEBIT</b>
1. Refund		1%	1%	1%
2. Blocking a card on cardholder request		Free of charge	Free of charge	Free of charge
2.a Unblocking a card		Free of charge	Free of charge	Free of charge
3. PIN change at ATM in Bulgaria		Free of charge	Free of charge	Free of charge
4. Report for:				
- balance check at ATM in Bulgaria	0.40 BGN		0.40 BGN	0.40 BGN
- balance check at ATM abroad	2 BGN		2 BGN	2 BGN
- balance check trough ePay/B-pay	Free of charge		Free of charge	Free of charge
- last 5 transactions at ATM in Bulgaria	0.30 BGN		0.30 BGN	0.30 BGN
5. Change of transaction limits		5 BGN	5 BGN	5 BGN
6. Ungrounded dispute of :				
- transaction made in Bulgaria	20 BGN		20 BGN	20 BGN
- transaction made abroad	20 BGN		20 BGN	20 BGN

7.	Service „Secure online payments“			
	- registration	Free of charge	Free of charge	Free of charge
	- second registration	5 BGN	5 BGN	5 BGN
8.	Annual subscription for SMS message service	Free of charge	Free of charge	Free of charge
9.	SMS message for authorized card transaction	0.12 BGN	0.12 BGN	0.12 BGN
10.	Receiving a card in a bank office different from the initially requested one	10 BGN	10 BGN	10 BGN
11.	Sending a bank card and/or PIN letter abroad via courier (upon request of the account/card holder)	130 BGN	130 BGN	130 BGN
12.	Manual unlocking of the card amount (upon presentation of a document certifying that the trader has no claim to the blocked amount or that the amount due is otherwise paid)	5 BGN	5 BGN	5 BGN
13.	Generation of a new PIN, sent in a letter	5 BGN	5 BGN	5 BGN
<b>E. INTEREST RATE</b>		<b>VPAY</b>	<b>MASTERCARD STANDARD / VISA CLASSIC DEBIT</b>	<b>MASTERCARD GOLD / VISA GOLD DEBIT</b>
1.	Interest rate on current account	As per Interest Rate Bulletin of the Bank		
2.	Reprice	At the end of each quarter		
3.	Interest base	360/360		
4.	Unauthorized overdraft	the legitimate interest on overdue liabilities for the respective currency + 10%		
<b>F. MINIMUM REQUIRED BALANCE</b>		<b>VPAY</b>	<b>MASTERCARD STANDARD / VISA CLASSIC DEBIT</b>	<b>MASTERCARD GOLD / VISA GOLD DEBIT</b>
1.	Minimum required balance	5 BGN/€/ \$	5 BGN/€/ \$	5 BGN/€/ \$

## **VI. REVOLVING CREDIT CARDS**

<b>A. LIMITS PER CARD</b> (in the currency of the card)	<b>VISA CLASSIC</b>	<b>VISA GOLD</b>
<b>1. Limits per transaction</b>		
- Cash withdrawal from ATM/POS	2000 BGN; 1000 €//\$	5000 BGN; 2500 €//\$
- Payment of goods and services at POS	10000 BGN; 5000 €//\$	13000 BGN; 6500 €//\$
- Cash withdrawal at merchant location	50 BGN; 25 €//\$	50 BGN; 25 €//\$
<b>2. Limits within 24hours</b>		
- Cash withdrawal from ATM/POS	4000 BGN; 2000 €//\$	7000 BGN; 3500 €//\$
- Payment of goods and services at POS	10000 BGN; 5000 €//\$	16000 BGN; 8000 €//\$
- Cash withdrawal at merchant location	2000 BGN; 1000 €//\$	2000 BGN; 1000 €//\$
- Number of payments for the period	20	20
<b>3. Weekly limits</b>		
- Cash withdrawal from ATM/POS	7000 BGN; 3500 €//\$	10000 BGN; 5000 €//\$
- Payment of goods and services at POS	20000 BGN; 10000 €//\$	20000 BGN; 10000 €//\$
- Cash withdrawal at merchant location	3000 BGN; 1500 €//\$	3000 BGN; 1500 €//\$
- Number of payments for the period	60	60
<b>B. ISSUANCE AND SERVICE</b>	<b>VISA CLASSIC</b>	<b>VISA GOLD</b>
1. Card issuance	Free of charge	Free of charge
2. Express card issuance	40 BGN	60 BGN
3. Card reissuance:		
- due to expiration of validity	Free of charge	Free of charge
- on customer's request	25 BGN	30 BGN
4. Annual service fee:		
- main card	35 BGN	100 BGN
- additional card	20 BGN	60 BGN
<b>C. TRANSACTION FEES</b>	<b>VISA CLASSIC</b>	<b>VISA GOLD</b>
1. Cash withdrawal from:		
- ATM of the Bank	3 BGN + 1%, min.10 BGN	3 BGN + 1%, min.10 BGN
- other banks' ATMs in Bulgaria and EEA	3 BGN + 1%, min.10 BGN	3 BGN + 1%, min.10 BGN
- ATM abroad	8 BGN + 3%,	8 BGN + 3%,
2. Cash withdrawal at POS terminal		
- in Bulgaria and EEA	6 BGN + 1.5%	6 BGN + 1.5%
- abroad	8 BGN + 3%	8 BGN + 3%
3. Payment of goods and services:		
- at POS terminal in Bulgaria and abroad	Free of charge	Free of charge
- online	Free of charge	Free of charge
- betting	2%	2%
4. Cash withdrawal at merchant location	0.30 BGN	0.30 BGN
5. Transactions through ePay.bg/B-pay	Free of charge	Free of charge
6. Express money transfer – Cash M – as of 01.05.2017	4 BGN	4 BGN
<b>D. FEES FOR ADDITIONAL OPERATIONS</b>	<b>VISA CLASSIC</b>	<b>VISA GOLD</b>
1. Refund	1%	1%
2. Blocking a card on cardholder request	Free of charge	Free of charge

2.a Unblocking a card	Free of charge	Free of charge
3. PIN change at ATM in Bulgaria	Free of charge	Free of charge
4. Report for:		
- balance check at ATM in Bulgaria	0.40 BGN	0.40 BGN
- balance check at ATM abroad	2 BGN	2 BGN
- balance check through ePay/B-pay	Free of charge	Free of charge
- last 5 transactions at ATM in Bulgaria	0.30 BGN	0.30 BGN
5. Change of transaction limits (operating limits, identification key word)	10 BGN	10 BGN
6. Ungrounded dispute of :		
- transaction made in Bulgaria	20 BGN	20 BGN
- transaction made abroad	20 BGN	20 BGN
7. Service „Secure online payments“		
- registration	Free of charge	Free of charge
- second registration	5 BGN	5 BGN
8. Annual subscription for SMS message	Free of charge	Free of charge
9. SMS message for authorized card transaction	0.12 BGN	0.12 BGN
10. Monthly statement sent by mail	Free of charge	Free of charge
11. Extraordinary statement:		
- for current year	5 BGN	5 BGN
- for previous years	10 BGN	10 BGN
12. Credit overlimit fee	10 BGN	10 BGN
13. Receiving a card in a bank office different from initially requested one	10 BGN 10BGN	
14. Sending a bank card and/or PIN letter abroad via courier (upon request of the account/card holder)	130 BGN	130 BGN
15. Generation of a new PIN, sent in a letter	5 BGN	5 BGN
<b>E. INTEREST RATE</b>	<b>VISA CLASSIC</b>	<b>VISA GOLD</b>
1. Payments of goods and services:		
- with a card without collateral	16%	15%
- with a card with collateral	15%	14%
2. Cash withdrawals:		
- with a card without collateral	19%	18%
- with a card with collateral	18%	17%
3. Unauthorized credit limit exceeded	contractual interest rate plus compensation for exceeding the credit limit of the legitimate interest	

## **VII. FINANCIAL INSTRUMENTS TRADING SERVICES ON THE BULGARIAN CAPITAL MARKET**

### **A. Trading Services for Financial Instruments Listed on Regulated Market**

1. New client registration and opening of account with the Central Depository (CD)	5 BGN
2. Trading with securities on Bulgarian Stock Exchange	
2.1. Trades with shares, compensatory instruments and rights, etc.	
a) Order size up to 20,000 BGN	0.5%, min. 5 BGN
b) Order size 20,000.01 – 100,000 BGN	0.4%
c) Order size above 100,000.01 BGN	upon agreement
2.2. Trades with corporate bonds	
a) Order size up to 20,000 BGN	0.2%, min. 5 BGN
b) Order size 20,000.01 – 100,000 BGN	0.15%
c) Order size above 100,000.01 BGN	upon agreement
2.3. Order not executed or cancelled	5 BGN
2.4. Trades with Government securities	
a) Order size up to 500,000 BGN	0.1%
b) Order size above 500,000.01 BGN	upon agreement
3. Participation in Public Auctions	
3.1. Trades paid in compensatory instruments	upon agreement, min. 20 BGN
3.2. Trades paid in BGN	
a) Order size up to 20,000 BGN	0.6%, min. 5 BGN
b) Order size 20,000.01 – 100,000 BGN	0.4%
c) Order size above 100,000.01 BGN	upon agreement
4. Participation in IPOs or SPOs	upon agreement
5. Participation in Capital Increase Procedures of a public company	5 BGN
6. Trades with shares in relation with Tender Offer Procedures	upon agreement
<b>B. OTC Trades</b>	upon agreement

### **C. Maintenance Fee for Financial Instruments Account**

1. Maintenance fee for financial instruments account for non-professional clients	0.06% on annual base, min. 3 BGN per quarter
2. Maintenance fee for financial instruments account for professional clients	free of charge

### **D. Transfer of Securities**

1. Transfer of securities held in client's own acc. with CD to client acc. with BACB	5 BGN
2. Transfer of securities held in client acc. with another Broker to client acc.	free of charge

- with BACB
- 3. Transfer of securities held in client acc. with BACB to client acc. with another Broker 20 BGN
- 4. Transfer of securities held in client acc. with BACB to client's own acc. with CD 5 BGN

#### **E. Other Services**

- 1. Issuing of certificates and/ or reports of the held financial instruments and/ or executed trades on hard copies 15 BGN per item
- 2. Proxy voting and representation upon agreement
- 3. Investment consulting and analyses upon agreement
- 4. Preparation of Public Offering Memorandum upon agreement
- 5. Securities underwriting upon agreement
- 6. Asset management upon agreement

**Notes:** 1/ For services that are not covered by these Terms and Conditions and/or are contracted between the Client and the Bank are subject to those negotiated between the Client and the Bank. 2/ The fee as per item C.1 is calculated monthly on an annual base as a percentage of the average monthly volume of the financial instruments, valued as of the end of the month. The fee is due at the end of each calendar quarter. The Clients eligible to the requirements for professional clients as per § 1, item 10 from the Additional Provisions of MFIA and who have declared/ proved it. 3/ The fee as per item A.4. depends on the selected placement method

#### **VIII. REGISTRATION AGENT SERVICES**

- 1. Depository receipt (e-certificate) of financial instruments, held in client acc. with BACB 5 BGN
- 2. Duplicate of a Depository Receipt 15 BGN
- 3. Personal data change at CD register 15 BGN
- 4. Inheritance and/ or donation procedures:
- 4.1. Report and blocking of securities and compensatory instruments in case of inheritance and transfer in case of inheritance 50 BGN
- 4.2. Report and blocking of securities and compensatory instruments in case of inheritance by testament/legacy/ and transfer in case of inheritance by testament/legacy/ 70 BGN
- 5. Transfer of securities and compensatory instruments in case of donation 50 BGN
- 6. Transfer of securities and compensatory instruments in a court decision execution 50 BGN
- 7. Transfer of securities and compensatory instruments as a Registration Agent as per agreement, for deals with financial instruments preliminary agreed directly between the parties min. 50 BGN for each party
- 8. Portfolio Certificate of a Physical person 40 BGN
- 9. Extended Portfolio certificate of a Physical person 50 BGN
- 10. Portfolio Certificate of a Physical person as of a past period 50 BGN
- 11. Portfolio Certificate of a Legal entity 150 BGN

#### **IX. ADDITIONAL SERVICES**

- 1. Bank certificate Bulgarian language - 15 EUR  
English language – 20 EUR  
Certificate of residual debt on credit 90 BGN
- 2. Bank reference Bulgarian language - 25 EUR  
English language – 35 EUR
- 3. Swift 10 EUR
- 4. Additional statement of account (one statement per month will not be charged) Current year 5 EUR / Previous year 10 EUR
- 5. Post charges, fax, e-mail Within BG 5 EUR / Abroad 8 EUR
- 6. Sending of documents with courier 50 EUR
- 7. Proceeding and sending a Request for receiving a pension to NOI 5 BGN
- 8. Issuing of certificate from the Register of property relations of the spouses 12 BGN
- 9. Processing of a restraint 30 BGN
- 10. Providing information on accounts at Account Holder's request following the requirements of the effective legislation
- A) Information about presence of any clients' accounts
- A.1. in Bulgarian language 30 BGN
- A.2. in English language 50 BGN
- B) Statement of account Current year 5 EUR / Previous year 8 EUR
- 11. Providing account information, requested by third party, different from account holder (including private enforcement agents or public enforcement agents) following the requirements of the effective legislation
- A) in Bulgarian language 30 BGN
- B) in English language 50 BGN

#### **X. PAYMENT ACCOUNT FOR BASIC SERVICES**

- 1. Opening with/without issuance of a debit card 1.50 BGN
- 2. Monthly Maintenance
- A) Payment account for basic services without active debit card 2.90 BGN
- B) Payment account for basic services with active debit card 2.40 BGN



4. Closure
  - A) Up to 6 months after opening 1.90 BGN
  - B) Later than 6 months after opening Free of charge
5. Cash deposits
  - Up to 4,000 BGN – Free of charge
  - Over 4,000 BGN – 0.15 %, max.240 BGN
6. Cash withdrawals
  - A) At the cash desk
    - Up to 2,000 BGN – 2 BGN
    - Over 2,000 BGN – 0.4%
  - B) By debit card
    - from ATM of the Bank Free of charge
    - from other bank's ATMs in Bulgaria 0.70 BGN
7. Payments in BGN
  - A) Incoming transfer Free of charge
  - B) Internal payment, including Standing order
    - Written order 1.39 BGN
    - Internet banking/Virtual banking 0.42 BGN
  - C) Outgoing payment - BISERA, including Standing order
    - Written order 2.75 BGN
    - Internet banking/Virtual banking 0.98 BGN
8. Payment of direct debit
  - A) Internal payment 1.39 BGN
  - B) Outgoing payment 2.75 BGN
9. Payment by debit card
  - A) at POS of the Bank Free of charge
  - B) at other bank's POSs in Bulgaria Free of charge

**Notes:** For any other services, not covered by this chapter, the terms and conditions as per other chapters will be applied.

## **XI. GENERAL TERMS**

1. All commissions, charges and fees in EUR, may be converted into other currencies at the official rate of BNB on the date of the transactions.
2. The Customers pay all bank correspondents' charges and fees as well as all other fees arising in connection with their transactions.
3. In case the funds in the Customer's account in the currency of transactions are insufficient to cover all charges due, the Bank shall debit any other Customer's account with the equivalent in the respective currency at the official rate of BNB on the date of transactions.
4. In case the Customer has not specified who will cover the Bank's commissions, the Bank shall collect them from the ordering party. In case the Customer specified that the commissions and charges are for beneficiary's account but the Bank is unable to collect them, the Bank will charge the Customer.
5. Non – customers pay in advance the due Bank's commissions and fees.
6. For banking services not listed in the present Terms and Conditions as well as for special transactions, which require additional and specific work, the Bank commissions and fees shall be negotiated separately.
7. All prices of services liable for taxation under the law of VAT, are with VAT included
8. The present List of Terms and Conditions is adopted by the Management Board of the Bank on 23.08.2012, supplemented on 05.10.2012, 08.11.2012, 14.02.2013, 28.02.2013, 28.03.2013, 30.05.2013, 27.06.2013, 21.08.2013, 10.10.2013, 17.10.2013, 06.02.2014, 20.02.2014, 03.04.2014, 17.04.2014, 29.04.2014, 26.06.2014, 17.07.2014, 22.07.2014, 24.07.2014, 31.07.2014, 27.11.2014, 06.03.2015, 09.04.2015, 14.05.2015, 04.06.2015, 11.06.2015, 17.12.2015, 21.01.2016, 17.03.2016, 31.03.2016, 07.04.2016, 15.09.2016, 21.10.2016, 27.10.2016, 24.11.2016, 26.01.2017, 25.05.2017, 15.06.2017, 13.07.2017, 24.08.2017, 12.10.2017, 07.06.2018, 26.07.2018, 11.10.2018, 14.03.2019, 25.04.2019, 30.05.2019, 13.06.2019, 01.08.2019, 10.10.2019, 12.12.2019, 06.02.2020, 26.03.2020, 17.09.2020, 08.10.2020, 29.10.2020, 17.12.2020, 11.03.2021, 20.05.2021, 27.05.2021, 30.09.2021, 02.12.2021, 09.12.2021 effective from January 15, 2022.

## **XII. MAIN BANK CORRESPONDENTS**

CURRENCY	BANK	SWIFT	BANK CODE	ACCOUNT №
EUR	Raiffeisen Bank International, Vienna, Austria	RZBAATWW	31000	000-55.053.581
USD	Raiffeisen Bank International, Vienna, Austria	RZBAATWW	31000	070-55.053.581
GBP	Raiffeisen Bank International, Vienna, Austria	RZBAATWW	31000	083-55.053.581

### **BULGARIAN-AMERICAN CREDIT BANK AD**

**SWIFT BGUSBGSE, [www.bacb.bg](http://www.bacb.bg)**

**TEL. +359 2 9058377, FAX +359 2 9444413, E-MAIL [bacb@bacb.bg](mailto:bacb@bacb.bg)**