

# LIST OF TERMS AND CONDITIONS OF BACB APPLICABLE FOR CUSTOMERS - INDIVIDUALS VALID AS OF NOVEMBER 03, 2022

<u>I. /</u>	ACCOUNTS	LEVA	FOREIGN CURRENCY
1.	Opening		
A)	Current accounts	3 BGN	1.50 EUR
B)	Review of documents for opening of an account	t 100 BGN	50 EUR

of a foreign individual from a country outside the EEA

**Note to point B):** 1/The Bank carries out the review of the documents submitted within 10 business days after receiving all relevant documents for opening the account. 2/The fee paid will not be reimbursed upon refusal of the Bank. 3/ The fee is due for each account.

C) Time deposits Free of charge Free of charge
D) Special accounts O.25%, min.200 BGN O.25%, min.100 EUR
Special accounts for donation Free of charge Free of charge

2. Monthly maintenance

A) Current account with a card 2.50 BGN 1.50 EUR
B) Current account without a card 4 BGN 2.20 EUR
C) Savings-account Free of charge Free of charge

D) Additional fee for an account with a garnishment 2 BGN

3. SMS/ Email notification

A) Registration/Deregistration 3 BGN
B) Amendment of package 1 BGN

C) Package "Account notification"

National operators

50 pcs. SMS 7 BGN 100 pcs. SMS 15 BGN 150 pcs. SMS 20 BGN International operators

International operators
50 pcs. SMS
20 BGN
100 pcs. SMS
45 BGN
150 pcs. SMS
60 BGN

Cash collection and secured transport

Check of banknotes

4.

5.

4. Closure of current accounts 2 BGN 1 EUR

<u>Notes</u>: 1/ Opening and closure of a current account which is opened in order to receive interest paid in advance on time deposit with advance payment of interest is free of charge. 2/ Opening of a current account in order to receive the payments by the Pension Authorities when the account-holder has filed a Request for receiving his/her pension at BACB and asked the Bank to proceed it and send it directly to the National Insurance Institute (NOI), is free of charge. In that case there is a single fee for proceeding and sending the Request to NOI as per IX.7.

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II.	CASH TRANSACTIONS	LEVA	FOREIGN CURRENCY
1.	Cash deposits		
A)	Current, Escrow, Special account,	Up to 3,000 BGN-1 BGN	Up to 1,500 EUR – 0.80 EUR
	Savings-account, Children's Saving-account	3,000.01 – 30,000 BGN - 0.2%	Over 1,500.01EUR – 0.3%
	Time deposits (except described in p.B))	Over 30,000.01 BGN - 0.25%	
	The commission for cash deposits is applied over t		
B)	Time deposits (on maturity only and when	Free of charge	Free of charge
	the parameters of the concrete deposit allow		
	cash deposit free of charge)		
2.	Cash withdrawals		
A)	Current, Escrow, Special account,	Up to 3,000 BGN – 4.50 BGN	Up to 1,500 EUR – 2.80 EUR
	Savings-account, Children's Saving-account	Over 3,000.01 BGN – 0.6%	Over 1,500.01 EUR – 0.65%
	Time deposits (except described in p.B)) – with		
-	previous notice, if such is required	T	T
B)	1 \	Free of charge	Free of charge
	the parameters of the concrete deposit allow		
	cash withdrawals free of charge) - with		
<i>a</i> \	previous notice, if such is required	0 5 000 PCN 0 70/	O 5 000 FUD AUG 0 70/
C)	Withdrawal without pre-advice	Over 5,000 BGN - 0.7%	Over 5,000 EUR/USD – 0.7%
<b>D</b> )	(only with bank's consent)	0.60/	0.60/
D)	Declared to be withdrawn but not withdrawn	0.6%	0.6%
3.	The commission for cash withdrawals is applied or	ver tne wnote amount of tne transactio	n
3. A)	Cash denosit of asing	5%, min. 10 BGN	
B)	Cash deposit of coins Cash withdrawals of coins	5%, min. 10 BGN	
D)	(previous notice required)	570, IIIII. 10 BON	
C)	Other transactions with coins	5% min 10 BCN	
C)	Other transactions with coms	5%, min. 10 BGN	

as per agreement

1 BGN per banknote

as per agreement

0.50 EUR per banknote

Notes: 1/For amounts from 5,000 BGN/EUR/USD to the equivalent of 50,000 EUR - 2 days (2 working days) previous notice is required and for bigger amounts - 3 days (2 working days) previous notice. 2/The amounts for cash withdrawals with previous notice shall be paid by the Bank in the time intervals: 9am - 12am and 1pm - 5pm. 3/Cash limits that are free of charge or with fixed charge are valid for cash transactions made within the working day on all customer's accounts in one currency. 4/Commissions and fees for time deposits on maturity are also applied for deposits with allowed cash deposits and/or cash withdrawals within the deposit terms on the dates when such

III.	PAYMENTS	LEVA	FOREIGN CURRENCY
1.	Incoming	Free of charge	A. Payments in EUR from banks from EEA, Switzerland, San Marino and Monaco – Free of charges
			B. Payments different from p. A above - up to 100EUR–free of charge
			Over 100EUR-0.1%,min 10EUR max 150EUR
	Replenishment of On-line deposits,	Free of charge	Free of charge
2	Deposits attracted from Platforms abroad  Outgoing		
	Dutgoing  Payments in EUR towards banks within Euro	opean Economic Area /EEA/. Sy	vitzerland, San Marino, Monaco
	Written order	<b>pour</b> 200101110 11100 /2211, 5 5	,,,,
	SEPA transfer up to the equivalent of 51,129.19		2.56 EUR
	SEPA transfer, equal or bigger the equivalent of		10.74 EUR
	/Value date – no later than the next working day		10.74 EUD
B)	Transfer through TARGET2 /Value date – same Virtual banking	day/	10.74 EUR
D)	SEPA transfer up to the equivalent of 51,129.19	EUR	0.51 EUR
	SEPA transfer, equal or bigger the equivalent of /Value date – no later than the next working day	51,129.19 EUR	6.14 EUR
	Transfer through TARGET2 /Value date – same		6.14 EUR
	Payments, different from p.2.1. above	•	
A)	Written order	BISERA 5 BGN RINGS 21 BGN	0.18%, min 25 EUR, max 300 EUR+10EUR Value date – 2 working days 0.25%, min 35 EUR, max 400 EUR+10EUR Value date – 1 working day
			0.35%, min 50 EUR, max 500 EUR+10EUR Value date – same day
B)	Virtual banking	BISERA 1 BGN RINGS 12 BGN	0.12%, min 15 EUR, max 250 EUR+10EUR Value date – 1 working day 0.20%, min 30 EUR, max 300 EUR+10EUR
2 3	Other fees related to payments		Value date – same day
	Utility payment Virtual Banking	Free of charge	
B)	Subscription for automatic payment of utility bi		
	Registration for subscription	1 BGN	
	Execution of payment	0.25 BGN	
	Change of subscription's details, cancellation	1 BGN	
	Notification	0.12 BGN for SMS 0.05 BGN for e-mail	
C)	Cash transfer	BISERA 1%, min. 12 BGN	0.35%, min 50 EUR + 9 EUR
C)	Cush transfer	RINGS 1%, min. 30 BGN	Value date – 2 working days
3.	Internal payments	,	2 7
A)	Written order	2.50 BGN	2.50 BGN
B)	Virtual banking	0.50 BGN	0.50 BGN
4.	Direct debits  Proposet for direct debit	5 DCN (witter - 1 )	
A)	Request for direct debit	5 BGN (written order) 1.20 BGN (virtual banking)	
~.	Payment of direct debit	as per III.2.2.A) 2 BGN	
C) <b>5.</b>	Refusal for payment of direct debit Limits through the remote banking channels	2 BGN	
	Transactional portal BACB Plus		
/	Daily (from 0h to 24h)	20,000 BGN	
	Per document	20,000 BGN	
	Weekly (from Monday 0h till Sunday 24h)	140,000 BGN	
B)	Mobile banking application BACB Plus	2 000 PGV	
	Daily (from 0h to 24h)	3,000 BGN	
	Per document Weekly (from Monday 0h till Sunday 24h)	3,000 BGN 21,000 BGN	
C)	Online banking BACB Online	21,000 2011	
-)	Daily with signing with e-TAN (from 0h to 24h)	20 000 RGN	

20,000 BGN

100,000 BGN

5 BGN

Daily with signing with e-TAN (from 0h to 24h) Daily with signing with Signer (from 0h to 24h)

D) Re-registration in the new platform for remote

### banking BACB Online

<u>Note for p.5:</u> 1/Limits are in BGN-equivalent regardless the currency of the customer's account. 2/Upon depositing of a Declaration by a customer at Bank's counters for setting up higher limits in transactional portal BACB Plus for a customer, users or accounts, the Bank sets up the new limits up to three working days.

6. Cancellation 30 BGN 40 EUR
7. Inquiries, claims, amendments 30 BGN 20 EUR

Notes for part III: 1/ Outgoing foreign currency transfers with value date same day shall be executed only with bank's consent. 2/ Upon use of multiple budget transfer, payment of each obligation will be considered and charged as a separate outgoing payment. 3/ Upon receipt of an incoming currency transfer with option "OUR" and in case the Bank is unable to collect its fees from the ordering bank, the Bank shall collects its fees for the incoming currency transfer from the Beneficiary. 4/ In addition to the commissions stated in p. 2 from the present section, when executing outgoing payments in foreign currency through a bank-correspondent with details of charges option "OUR", additional charges of the banks correspondents are collected as follows: A. Outgoing payments in EUR: Up to EUR 12,500 - EUR 8, from EUR 12,500.01 to EUR 20,000 - EUR 13, from EUR 20,000.01 to EUR 30,000 - EUR 23, from EUR 30,000.01 to EUR 40,000 - EUR 33, from EUR 40,000.01 to EUR 50,000 - EUR 43, above EUR 50,000.01 - EUR 50. Exception: Outgoing payments up to EUR 12,500 to China and Switzerland with a SWIFT code of beneficiary's bank and an IBAN of the beneficiary (only for China - the account number) the additional charge for all countries is EUR 5. B. Outgoing payments in USD: up to USD 20,000 - USD 13, above USD 20,000.01 – USD 20. Because of the specific bank practice in USA, it is possible the beneficiary bank to levy additional charges and the beneficiary will receive lesser amount than originally instructed, nevertheless the payment is instructed with option "OUR". For all payments with same day value there is an additional charge of 10 EUR/USD. 5/ When executing an outgoing payment in foreign currency through TARGET2 or sending MT103 directly the beneficiary's bank, in addition to commissions stated in p. 2 from the present section, the additional charges requested by the final banks are collected also. 6/ The charge stated in p.3 from the present section is not collected when the transactions are between accounts of one and the same account holder.

### IV. CREDIT PRODUCTS

# IV.a. Fees and commissions on loans before July 22, 2014

A. Consumer loan collateralized with pledge of salary and/or guarantee	
1. Renegotiation fee	1.5% on the remaining debt, min. 100 BGN

2. Changing the date of payment of monthly installment 10 BGN

B. Overdraft

Management commission per year
 Renegotiation fee (only upon increase of loan limit)
 Mof the approved loan limit
 of the increased loan limit

C. Consumer loan secured by mortgage of a real estate

1. Annual fee for administration of the loan 0.5%

2. Renegotiation fee 1.5% of the outstanding debt, min. 150 BGN

3. Changing the date of payment of monthly installment 10 BGN

D. Mortgage loan

Annual fee for administration of the loan
 Renegotiation fee
 Commitment fee
 Changing the date of payment of monthly installment
 Fee for deregistering mortgage
 BGN
 BGN
 BGN

E. Preferential mortgage loan for the purchase of property, financed or owned by BACB (or its subsidiary)

Annual fee for administration of the loan
 Renegotiation fee
 Changing the date of payment of monthly installment
 Fee for deregistering mortgage
 BGN
 BGN

# IV.b. Fees and commissions on retail and mortgage loans after July 23, 2014 and on loans secured by a mortgage of real estate, after October 1st, 2016

# A. Consumer loan collateralized with pledge of salary and/or guarantee

1. Application fee Free of charge

2. Fee for approval 1.25% of the loan amount (min 125 BGN)

3. Fee for renegotiation of the loan price without delay in the requested date:

A) changing the maturity date and account for repayment 20 BGN B) changing the amount of the loan term of the contract, interest rate, 50 BGN

payment schedule, provision of grace period an etc.

4. Prepayment fee
5. Fee for renegotiation of the load with current delay in the requested date
Free of charge
100 BGN

B. Consumer loan secured by pledge of financial asset

1. Application fee Free of charge 2. Fee for approval 50 BGN

3. Fee for renegotiation of the loan price without delay in the requested date:

A) changing the maturity date and account for repayment 20 BGN B) changing the amount of the loan term of the contract, interest rate, 50 BGN

payment schedule, provision of grace period an etc.

3. Prepayment fee Free of charge4. Fee for renegotiation of the load with current delay in the requested date100 BGN

C. Overdraft

1. Application fee Free of charge

2. Fee for application for load review for changing conditions of

loan-overdraft contract without current delay in the requested date 3. Prepayment fee

4. Fee for application for loan review for changing conditions of loan-overdraft contract with current delay in the requested date

D. Consumer loan secured with mortgage of a real estate

1. Application fee Free of charge

2. Fee for approval 0.20% of the loan amount (min 200 BGN)

3. Fee for renegotiation of the loan price without delay in the requested date:

A) changing the maturity date and account for repayment 0.50% on the remaining debt, min 100 BGN,

B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an etc.

4. Prepayment fee

1% of the early repaid amount of the loan, when the loan is repaid prior to the repayment of 12 monthly installments of its utilization

5. Fee for preparation of a deed of mortgage **80 BGN** 6. Fee for deregistering mortgage **30 BGN** 7. Fee for renegotiation of the loan with current delay in the requested date 200 BGN

E. Mortgage loan

1. Preliminary estimate of income 50 BGN 2. Application fee Free of charge

3. Fee for approval 0.20% of the loan amount (min 200 BGN)

4. Fee for renegotiation of the loan price without delay in the requested date:

A) changing the maturity date and account for repayment 20 BGN

0.50% on the remaining debt, min 100 BGN B) changing the amount of the loan term of the contract, interest rate, payment schedule, provision of grace period an etc. max 500 BGN

5. Prepayment fee 1% of the early repaid amount of the loan, when the

loan is repaid prior to the repayment of 12 monthly

installments of its utilization

**30 BGN** 

45 BGN

Free of charge

max 500 BGN

6. Fee for preparation of a deed of mortgage / purchase and sale **80 BGN** 7. Fee for deregistering mortgage 30 BGN 8. Fee for renegotiation of the loan with current delay in the requested date 200 BGN

F. Preferential mortgage loan for the purchase of property, financed or owned by BACB (or its subsidiary)

1. Preliminary estimate of income Free of charge 2. Application fee Free of charge

3. Fee for approval 0.10% of the loan amount (min 200 BGN)

4. Fee for renegotiation of the loan price without delay in the requested date:

A) changing the maturity date and account for repayment

0.50% on the remaining debt, min 100 BGN, B) changing the amount of the loan term of the contract, interest rate,

payment schedule, provision of grace period an ect max 500 BGN

5. Prepayment fee 1% of the early repaid amount of the loan, when the

loan is repaid prior to the repayment of 12 monthly

installments of its utilization

80 BGN 6. Fee for preparation of a deed of mortgage 30 BGN 7. Fee for deregistering mortgage 8. Fee for renegotiation of the loan with current delay in the requested date 200 BGN

Notes: 1/The fee for preliminary estimate of income is due upon application for mortgage loan pre-approval; 2/ The application fee and the fee for approval are non-refundable; 3/The fee for approval is due upon utilization of the loan – due only on consumer loans disbursed after 18.03.2019, on loans secured by a mortgage of real estate disbursed after 02.05.2019, as well on consumer loans secured by pledge of financial asset disbursed after 03.01.2022/4/The fee for inspection and appraisal of the collateral, when it is envisaged in the Loan Agreement, is at the amount specified in the Tariff on the fees, applicable to the borrower, in order to carry out expert valuations of the assets - collaterals for bank loans disbursed by BACB AD; 5/ The Annual fee for administration of the loan is due annually on the residual loan amount as of the second year of the loan term - due only on loans disbursed prior to 23.07.2014; 6/ The commitment fee is calculated annually on the unutilized loan amount as of the date of the loan agreement until the deadline of the utilization term; 7/ The fee for application for loan review for changing the terms and conditions of the loan when there is a delay and the fee for application when there is no delay is due when depositing the application form for renegotiating. 8/The fee for renegotiating the terms and conditions of the loan when there is a delay and the fee for renegotiating when there is no delay is due upon approved renegotiation; 9/ The fee for drawing up a deed for mortgage/sale of a real estate is payable upon signing the Loan Agreement; 10/ The fee for preparation of the application for deregistering mortgage is due upon application for deregistering mortgage; 11/ The fee for prepayment is charged on the prepaid principle. 12/In case of refusal by the Borrower of the Loan Agreement, the Bank will not refund the collected fees and commissions as of that time; 13/ The Bank reserves the right to apply discounts from the indicated in the Tariff conditions in promotions and/or individual arrangements.

# V. DEBIT CARDS

A. LIMITS PER CARD	VISA CLASSIC DEBIT	VISA GOLD DEBIT
(in the currency of the card)		
1. Limits per transaction		
- Cash withdrawal from ATM/POS	2000 BGN; 1000 €/\$	3000 BGN; 1500 €/\$
- Payment of goods and services at POS	9000 BGN; 4500 €/\$	13000 BGN; 6500 €/\$
- Cash withdrawal at merchant location	50 BGN: 25 €/\$	50 BGN: 25 €/\$

2	T. V. 20. A.		
	Limits within 24hours - Cash withdrawal from ATM/POS	3000 BGN; 1500 €/\$	5000 BGN; 2500 €/\$
	- Payment of goods and services at POS	11000 BGN; 5500 €/\$	16000 BGN; 8000 €/\$
	- Cash withdrawal at merchant location	2000 BGN; 1000 €/\$	2000 BGN; 1000 €/\$
	- Number of payments for the period	20	20
	Weekly limits		10000 7 677 7000 014
	- Cash withdrawal from ATM/POS	5000 BGN; 2500 €/\$	10000 BGN; 5000 €/\$
	<ul><li>Payment of goods and services at POS</li><li>Cash withdrawal at merchant location</li></ul>	20000 BGN; 10000 €/\$ 3000 BGN; 1500 €/\$	20000 BGN; 10000 €/\$ 3000 BGN; 1500 €/\$
	- Number of payments for the period	60	60
	Offline limits for contactless transactions		
A)	Lower limit of:		
	- Cumulative offline transaction amount	20 BGN	20 BGN
	- Consecutive offline transactions number	2	2
	Upper limit of: - Cumulative offline transaction amount	50 DCN	50 DCN
	- Consecutive offline transaction amount - Consecutive offline transactions number	50 BGN 5	50 BGN 5
	ISSUANCE AND SERVICE	VISA CLASIC DEBIT	VISA GOLD DEBIT
	Card issuance	Free of charge	Free of charge
1.a)	Issuing of each following debit card of the same	5 BGN	5 BGN
•	type	22 5 6 7	25 D G V
2. 3.	Express card issuance Card reissuance:	25 BGN	25 BGN
3.	- due to expiration of validity	Free of charge	Free of charge
	- on customer's request	10 BGN	15 BGN
4.	Annual service fee:		
	- main card	Free of charge	15 BGN /*free of charge for the first year/
_	- additional card	Free of charge	10 BGN
	TRANSACTION FEES	VISA CLASIC DEBIT	VISA GOLD DEBIT
1.	Cash withdrawal from: - ATM of the Bank	0.25 BGN	0.25 BGN
	- other banks' ATMs in Bulgaria and EEA	0.23 BGN 0.99 BGN	0.23 BGN 0.99 BGN
	- ATM abroad	5 BGN + 1.5%	5 BGN + 1.5%
2.	Cash withdrawal at POS terminal		
	- Bulgaria and EEA	5 BGN + 1.5%	5 BGN + 1.5%
2	- abroad	5 BGN + 1.5%	5 BGN + 1.5%
3.	Payment of goods and services: - at POS terminal in Bulgaria and abroad	Free of charge	Free of charge
	- online	Free of charge	Free of charge Free of charge
	- betting	2%	2%
4.		0.30 BGN	0.30 BGN
5.	Transactions through ePay.bg/B-pay	Free of charge	Free of charge
6.	Money transfer card to card through ATM	1 BGN	1 BGN
7.	(B-Pay)/ Payment on micro account via ePay Express money transfer – Cash M – as of	2 BGN	2 BGN
7.	01.05.2017	2 BON	2 BON
D.	FEES FOR ADDITIONAL OPERATIONS	VISA CLASIC DEBIT	VISA GOLD DEBIT
1.	Refund	1%	1%
2.	Blocking a card on cardholder request	Free of charge	Free of charge
	Unblocking a card	Free of charge	Free of charge
3. 4.	PIN change at ATM in Bulgaria Report for:	Free of charge	Free of charge
4.	- balance check at ATM in Bulgaria	0.40 BGN	0.40 BGN
	- balance check at ATM abroad	2 BGN	2 BGN
	- balance check trough ePay/B-pay	Free of charge	Free of charge
	- last 5 transactions at ATM in Bulgaria	0.30 BGN	0.30 BGN
5.	Change of transaction limits	5 BGN	5 BGN
6.	Ungrounded dispute of:	40 DCN	40 DCN
	<ul><li>transaction/s made in Bulgaria</li><li>transaction/s made abroad</li></ul>	40 BGN 40 BGN	40 BGN 40 BGN
7.	Service "Secure online payments"	IV DOIT	10 2011
	- registration	Free of charge	Free of charge
	- second registration	5 BGN	5 BGN
	Annual subscription for SMS message service	Free of charge	Free of charge
9.	SMS message for authorized card transaction	0.12 BGN	0.12 BGN
10.	Receiving a card in a bank office different from the initially requested one	10 BGN	10 BGN
11	Sending a bank card and/or PIN letter abroad	130 BGN	130 BGN
11.	via courier (upon request of the account/card holder)	-50 2 511	200 2011
12.	Manual unlocking of the card amount	5 BGN	5 BGN

(upon presentation of a document certifying that the trader has no claim to the blocked amount or that the amount due is otherwise

13. Generation of a new PIN, sent in a letter 5 BGN 5 RGN VISA CLASIC DEBIT VISA GOLD DEBIT E. INTEREST RATE As per Interest Rate Bulletin of the Bank 1. Interest rate on current account At the end of each quarter 2. Reprice 3. Interest base 360/360 Unauthorized overdraft the legitimate interest on overdue liabilities for the respective currency + 10% F. MINIMUM REQUIRED BALANCE VISA CLASIC DEBIT VISA GOLD DEBIT 1. Minimum required balance 5 BGN/€/\$ 5 BGN/€/\$ VI. REVOLVING CREDIT CARDS A. LIMITS PER CARD (in the currency of the card) VISA GOLD VISA CLASSIC 1. Limits per transaction - Cash withdrawal from ATM/POS 2000 BGN; 1000 €/\$ 5000 BGN; 2500 €/\$ - Payment of goods and services at POS 10000 BGN; 5000 €/\$ 13000 BGN; 6500 €/\$ - Cash withdrawal at merchant location 50 BGN; 25 €/\$ 50 BGN; 25 €/\$ 2. Limits within 24hours 4000 BGN; 2000 €/\$ 7000 BGN; 3500 €/\$ - Cash withdrawal from ATM/POS - Payment of goods and services at POS 10000 BGN; 5000 €/\$ 16000 BGN; 8000 €/\$ - Cash withdrawal at merchant location 2000 BGN; 1000 €/\$ 2000 BGN; 1000 €/\$ - Number of payments for the period 3. Weekly limits - Cash withdrawal from ATM/POS 7000 BGN; 3500 €/\$ 10000 BGN; 5000 €/\$ - Payment of goods and services at POS 20000 BGN; 10000 €/\$ 20000 BGN; 10000 €/\$ - Cash withdrawal at merchant location 3000 BGN; 1500 €/\$ 3000 BGN; 1500 €/\$ - Number of payments for the period **B. ISSUANCE AND SERVICE** VISA CLASSIC VISA GOLD 1. Card issuance Free of charge Free of charge Express card issuance 40 BGN **60 BGN** 3. Card reissuance: - due to expiration of validity Free of charge Free of charge - on customer's request **25 BGN** 30 BGN 4. Annual service fee: - main card **35 BGN** 100 BGN - additional card **20 BGN 60 BGN** C. TRANSACTION FEES VISA CLASSIC VISA GOLD 1. Cash withdrawal from: - ATM of the Bank 3 BGN + 1%, min.10 BGN 3 BGN + 1%, min.10 BGN - other banks' ATMs in Bulgaria and EEA 3 BGN + 1%, min.10 BGN 3 BGN + 1%, min. 10 BGN- ATM abroad 8 BGN + 3%, 8 BGN + 3%, 2. Cash withdrawal at POS terminal - in Bulgaria and EEA 6 BGN + 1.5%6 BGN + 1.5%- abroad 8 BGN + 3%8 BGN + 3%3. Payment of goods and services: - at POS terminal in Bulgaria and abroad Free of charge Free of charge - online Free of charge Free of charge - betting 2% 2% Cash withdrawal at merchant location 0.30 BGN 0.30 BGN Transactions through ePay.bg/B-pay Free of charge Free of charge Express money transfer – Cash M – as of 4 BGN 4 BGN 01.05.2017 D. FEES FOR ADDITIONAL OPERATIONS VISA CLASSIC VISA GOLD 1. Refund 1% 1% 2. Blocking a card on cardholder request Free of charge Free of charge 2.a Unblocking a card Free of charge Free of charge 3. PIN change at ATM in Bulgaria Free of charge Free of charge 4. Report for: - balance check at ATM in Bulgaria 0.40 BGN 0.40 BGN - balance check at ATM abroad 2 BGN 2 BGN - balance check trough ePay/B-pay Free of charge Free of charge - last 5 transactions at ATM in Bulgaria 0.30 BGN 0.30 BGN 5. Change of transaction limits 10 BGN 10 BGN (operating limits, identification key word) 6. Ungrounded dispute of: - transaction/s made in Bulgaria **40 BGN 40 BGN** - transaction/s made abroad **40 BGN 40 BGN** 7. Service "Secure online payments" - registration Free of charge Free of charge

5 BGN

5 BGN

- second registration

<ul><li>8. Annual subscription for SMS message</li><li>9. SMS message for authorized card transaction</li></ul>	Free of charge 0.12 BGN	Free of charge 0.12 BGN
10. Monthly statement sent by mail	Free of charge	Free of charge
11. Extraordinary statement:	Tice of charge	Tiec of charge
- for current year	5 BGN	5 BGN
- for previous years	10 BGN	10 BGN
12. Credit overlimit fee	10 BGN	10 BGN
13. Receiving a card in a bank office different from	10 BGN 10BGN	
initially requested one		
14. Sending a bank card and/or PIN letter abroad	130 BGN	130 BGN
via courier (upon request of the account/card holder)		
15. Generation of a new PIN, sent in a letter	5 BGN	5 BGN
E. INTEREST RATE	VISA CLASSIC	VISA GOLD
1. Payments of goods and services:		
- with a card without collateral	16%	15%
- with a card with collateral	15%	14%
2. Cash withdrawals:		
- with a card without collateral	19%	18%
- with a card with collateral	18%	17%
3. Unauthorized credit limit exceeded	contractual interest rate	plus compensation for
	exceeding the credit lin	nit of the legitimate interest

# VII. FINANCIAL INSTRUMENTS TRADING SERVICES ON THE BULGARIAN CAPITAL MARKET

A FE 31 C 4 A	T31 1 1 T 1	T1 1 D 1 136 1 1
A. Trading Services for	Financial Instruments	Listed on Regulated Market

1. New client registration and opening of account with the Central Depository (CD) 5 BGN

2. Trading with securities on Bulgarian Stock Exchange

2.1. Trades with shares, compensatory instruments and rights, etc.

a) Order size up to 20,000 BGN 0.5%, min. 5 BGN

b) Order size 20,000.01 – 100,000 BGN 0.4%

c) Order size above 100,000.01 BGN upon agreement

2.2. Trades with corporate bonds

a) Order size up to 20,000 BGN 0.2%, min. 5 BGN

b) Order size 20.000.01 – 100.000 BGN 0.15%

c) Order size above 100,000.01 BGN upon agreement

2.3. Order not executed or cancelled 5 BGN

2.4. Trades with Government securities

a) Order size up to 500,000 BGN 0.1%

b) Order size above 500,000.01 BGN upon agreement

Participation in Public Auctions

3.1. Trades paid in compensatory instruments upon agreement, min. 20 BGN

3.2. Trades paid in BGN

0.6%, min. 5 BGN a) Order size up to 20,000 BGN

b) Order size 20,000.01 – 100,000 BGN 0.4%

c) Order size above 100,000.01 BGN upon agreement 4. Participation in IPOs or SPOs upon agreement

5. Participation in Capital Increase Procedures of a public company 5 BGN

Trades with shares in relation with Tender Offer Procedures upon agreement upon agreement

**B. OTC Trades** 

C. Maintenance Fee for Financial Instruments Account

1. Maintenance fee for financial instruments account for non-professional clients 0.06% on annual base, min. 3 BGN per quarter

2. Maintenance fee for financial instruments account for professional clients free of charge

**D.** Transfer of Securities

1. Transfer of securities held in client's own acc. with CD to client acc. with BACB 5 BGN 2. Transfer of securities held in client acc. with another Broker to client acc. free of charge

with BACB

3. Transfer of securities held in client acc. with BACB to client acc. **20 BGN** 

with another Broker

4. Transfer of securities held in client acc. with BACB to client's own acc. with CD 5 BGN

E. Other Services

1. Issuing of certificates and/ or reports of the held financial instruments 15 BGN per item

and/ or executed trades on hard copies

2. Proxy voting and representation upon agreement 3. Investment consulting and analyses upon agreement 4. Preparation of Public Offering Memorandum

upon agreement 5. Securities underwriting upon agreement 6. Asset management upon agreement

Notes: 1/ For services that are not covered by these Terms and Conditions and/or are contracted between the Client and the Bank are subject to those negotiated between the Client and the Bank, 2/ The fee as per item C.1 is calculated monthly on an annual base as a percentage of the average monthly volume of the financial instruments, valued as of the end of the month. The fee is due at the end of

of MFIA and who have declared/proved it. 3/ The fee as per item A.4. depends on	n the selected placement method
VIII. REGISTRATION AGENT SERVICES	
1. Depository receipt (e-certificate) of financial instruments,	5 BGN
held in client acc. with BACB	45 D GV
Duplicate of a Depository Receipt      Parsonal data change at CD register.	15 BGN
<ul><li>3. Personal data change at CD register</li><li>4. Inheritance and/ or donation procedures:</li></ul>	15 BGN
4.1. Report and blocking of securities and compensatory instruments in case	50 BGN
of inheritance and transfer in case of inheritance	
4.2. Report and blocking of securities and compensatory instruments in case of	70 BGN
inheritance by testament/legacy/ and transfer in case of inheritance by testame	
5. Transfer of securities and compensatory instruments in case of donation	50 BGN
6. Transfer of securities and compensatory instruments in a court decision execut	
7. Transfer of securities and compensatory instruments as a Registration Agent as per agreement, for deals with financial instruments preliminary agreed direct	min. 50 BGN for each party
between the parties	city
8. Portfolio Certificate of a Physical person	40 BGN
9. Extended Portfolio certificate of a Physical person	50 BGN
10. Portfolio Certificate of a Physical person as of a past period	50 BGN
11. Portfolio Certificate of a Legal entity	150 BGN
IX. ADDITIONAL SERVICES	
1. Bank certificate	Bulgarian - 15 EUR / English – 20 EUR
Certificate of residual debt on credit	90 BGN
<ul><li>2. Bank reference</li><li>3. Swift</li></ul>	Bulgarian - 25 EUR / English – 35 EUR 10 EUR
4. Additional statement of account (one statement per month will not be charged	
5. Post charges, fax, e-mail	Within BG 5 EUR / Abroad 8 EUR
6. Sending of documents with courier	50 EUR
7. Proceeding and sending a Request for receiving a pension to NOI	5 BGN
8. Issuing of certificate from the Register of property relations of the spouses	12 BGN
<ul><li>9. Processing of a garnishment</li><li>10. Providing information on accounts at Account Holder's request following the</li></ul>	30 BGN
A) Information about presence of any clients' accounts	requirements of the effective legislation
A.1. in Bulgarian language	30 BGN
A.2. in English language	50 BGN
B) Statement of account	Current year 5 EUR / Previous year 8 EUR
11. Providing account information, requested by third party, different from account information in the contract of the contr	
public enforcement agents) following the requirements of the effective legislation  A) in Bulgarian language	30 BGN
B) in English language	50 BGN
12. Unseizing a bank account with a garnishment in order to dispose with	2 BGN
non-sequestrable amounts	2 2 3.1
X. PAYMENT ACCOUNT FOR BASIC SERVICES	
1. Opening with/without issuance of a debit card	1.50 BGN
2. Monthly Maintenance	2.20 P.G.V.
A) Payment account for basic services without active debit card	3.30 BGN
<ul><li>B) Payment account for basic services with active debit card</li><li>3. Closure</li></ul>	2.40 BGN
A) Up to 6 months after opening	1.90 BGN
B) Later than 6 months after opening	Free of charge
4. Cash deposits	Up to $3{,}300 \text{ BGN} - 0.80 \text{ BGN}$
	Over 3,300.01 BGN – 0.18 %, max.290 BGN
5. Cash withdrawals	
A) At the cash desk	Up to 2,000 BGN – 3.60 BGN
B) By debit card	Over 2,000.01 BGN – 0.5%
from ATM of the Bank	0.24 BGN
from other bank's ATMs in Bulgaria	0.24 BGN 0.95 BGN
6. Payments in BGN	
A) Incoming transfer	Free of charge
B) Internal payment, including Standing order	
Written order	1.45 BGN
Internet banking/Virtual banking	0.42 BGN
C) Outgoing payment - BISERA, including Standing order Written order	2 65 BGN

2.65 BGN

0.98 BGN

Written order

Internet banking/Virtual banking

7. Payment of direct debit

A) Internal payment 1.45 BGN
B) Outgoing payment 2.65 BGN

8. Payment by debit card

A) at POS of the Bank Free of charge
B) at other bank's POSs in Bulgaria Free of charge

**Notes:** For any other services, not covered by this chapter, the terms and conditions as per other chapters will be applied.

#### XI. GENERAL TERMS

- 1. All commissions, charges and fees in EUR, may be converted into other currencies at the official rate of BNB on the date of the transactions.
- 2. The Customers pay all bank correspondents' charges and fees as well as all other fees arising in connection with their transactions.
- 3. In case the funds in the Customer's account in the currency of transactions are insufficient to cover all charges due, the Bank shall debit any other Customer's account with the equivalent in the respective currency at the official rate of BNB on the date of transactions.
- 4. In case the Customer has not specified who will cover the Bank's commissions, the Bank shall collect them from the ordering party. In case the Customer specified that the commissions and charges are for beneficiary's account but the Bank is unable to collect them, the Bank will charge the Customer.
- 5. Non customers pay in advance the due Bank's commissions and fees.
- 6. For banking services not listed in the present Terms and Conditions as well as for special transactions, which require additional and specific work, the Bank commissions and fees shall be negotiated separately.
- 7. All prices of services liable for taxation under the law of VAT, are with VAT included
- 8. The present List of Terms and Conditions is adopted by the Management Board of the Bank on 23.08.2012, supplemented on 05.10.2012, 08.11.2012, 14.02.2013, 28.02.2013, 28.03.2013, 30.05.2013, 27.06.2013, 21.08.2013, 10.10.2013, 17.10.2013, 06.02.2014, 20.02.2014, 03.04.2014, 17.04.2014, 29.04.2014, 26.06.2014, 17.07.2014, 22.07.2014, 24.07.2014, 31.07.2014, 27.11.2014, 06.03.2015, 09.04.2015, 14.05.2015, 04.06.2015, 11.06.2015, 17.12.2015, 21.01.2016, 17.03.2016, 31.03.2016, 07.04.2016, 15.09.2016, 21.10.2016, 27.10.2016, 24.11.2016, 26.01.2017, 25.05.2017, 15.06.2017, 13.07.2017, 24.08.2017, 12.10.2017, 07.06.2018, 26.07.2018, 11.10.2018, 14.03.2019, 25.04.2019, 30.05.2019, 13.06.2019, 01.08.2019, 10.10.2019, 12.12.2019, 06.02.2020, 26.03.2020, 17.09.2020, 08.10.2020, 29.10.2020, 17.12.2020, 11.03.2021, 20.05.2021, 27.05.2021, 30.09.2021, 02.12.2021, 09.12.2021, 27.01.2022, 04.03.2022, 23.06.2022, 30.06.2022, 14.07.2022, 28.07.2022, 01.09.2022 effective from November 03, 2022.

XII. MAIN BANK CORRESPONDENTS

CURRENCY	BANK	SWIFT	BANK	ACCOUNT №
			CODE	
EUR	Raiffeisen Bank International,	RZBAATWW	31000	000-55.053.581
	Vienna, Austria			
USD	Raiffeisen Bank International,	RZBAATWW	31000	070-55.053.581
	Vienna, Austria			
GBP	Raiffeisen Bank International,	RZBAATWW	31000	083-55.053.581
	Vienna, Austria			

BULGARIAN-AMERICAN CREDIT BANK AD

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